

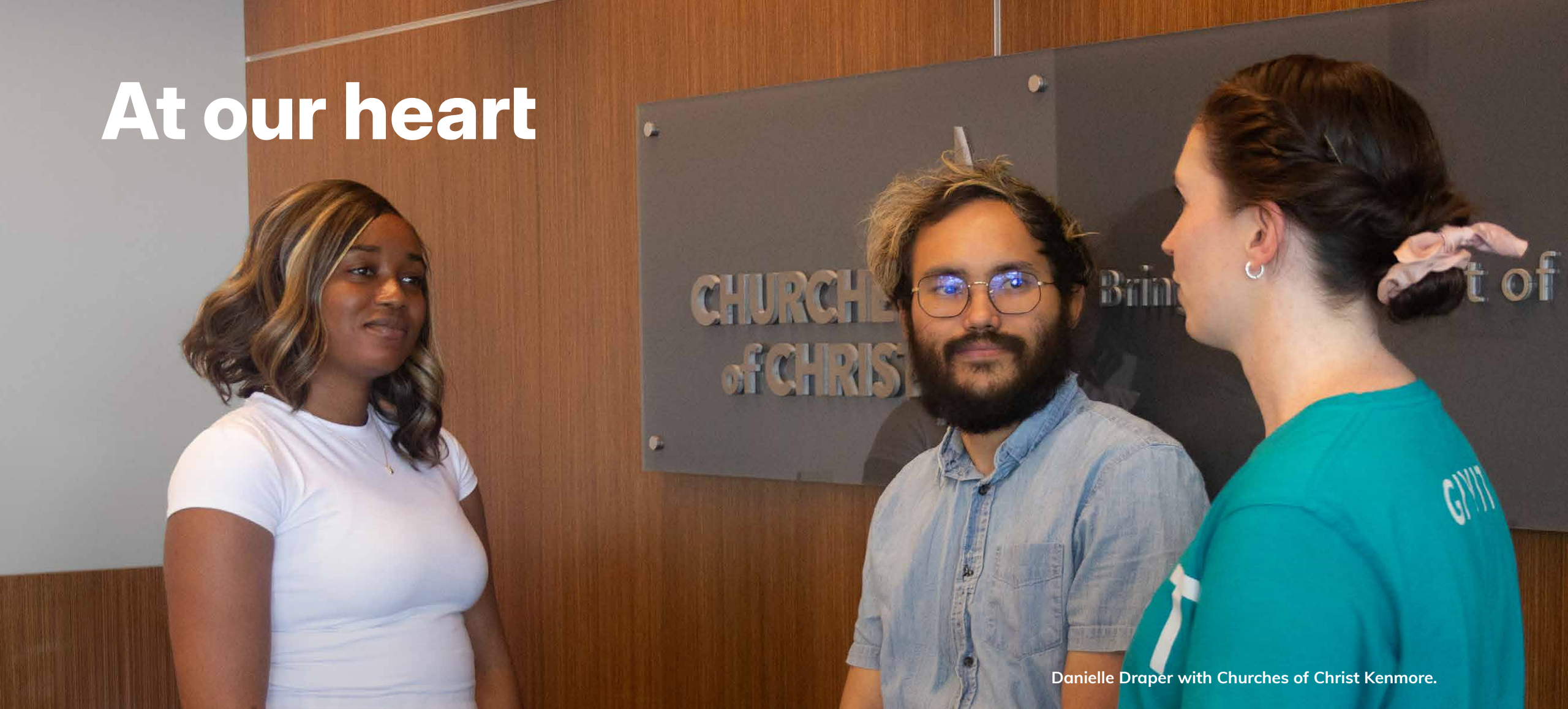
GIVIT

2025

FINANCIAL YEAR 2025 - 2026

Annual Report





Danielle Draper with Churches of Christ Kenmore.

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At our heart

Our purpose is to make giving count – getting the right donation, at the right time to people in need.

Our vision

A future built on kindness where giving is sustainable and impactful, so that every Australian thrives.

Our mission

We meet people’s needs by matching donations through innovation and strong partnerships to strengthen communities and positively impact lives.

Our values

- 

Lead with heart
Kindness, empathy, and patience guide everything we do — for our team, our donors, and the people we support.
- 

Dare to innovate
We move fast, think big, and embrace fresh ideas. Challenges fuel us, and change excites us!
- 

Do what’s right
We’re honest, open, and always do the right thing. Respect is our foundation, and accountability keeps us strong.
- 

Make it matter
We’re here to create real change. Every action, big or small, helps transform lives and communities.



ACKNOWLEDGEMENT OF COUNTRY

GIVIT acknowledges the Traditional Owners of the land where we live and work. We pay our respects to Elders past and present, and Elders from other communities we may visit and walk beside. As an organisation, we recognise their connection to Country and their role in caring for and maintaining Country over thousands of years. May their strength and wisdom be with us today.

Making giving count: our impact this year

Meeting real need

Matching essential goods with the people who need them most

On average,
1,200 needs
were met by GIVIT every day

448,105 needs
met in FY 2026



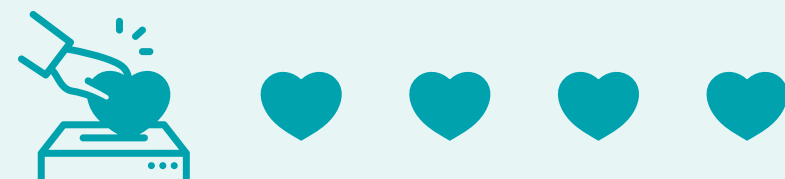
8,586 households
assisted throughout
all of Australia



Powering generosity

Connecting donors with real, verified needs

\$9,463,137
worth of goods and services
provided to people in need



\$6,027,253
donated funds spent this FY



21% increase
in financial donations made
through GIVIT.org.au

Strengthening communities

Supporting organisations to deliver impact where it matters

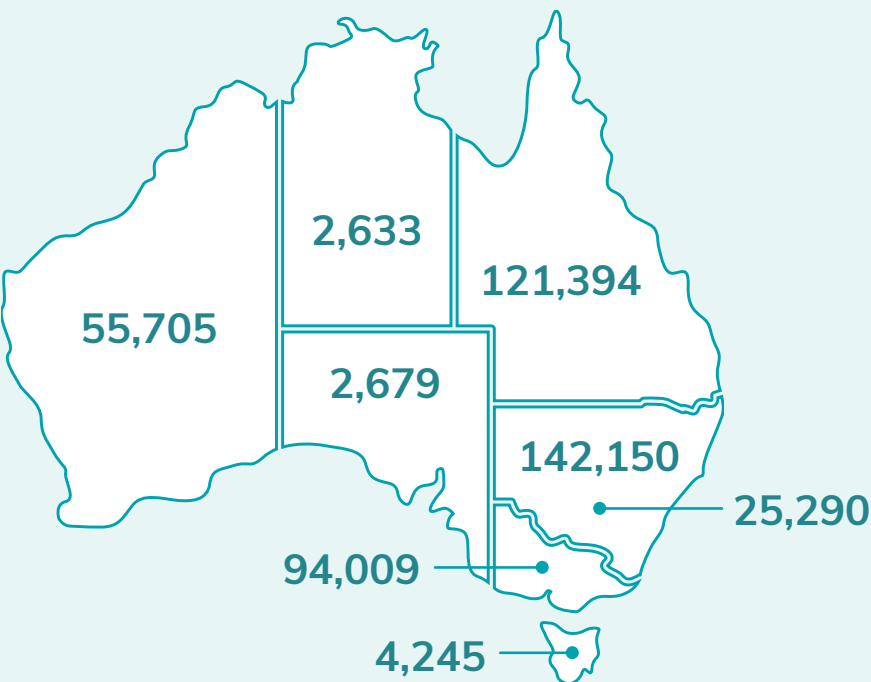
 **1,204**

new community partners registered
with GIVIT during this FY



276,249 kg
of goods diverted from landfill

Connecting generosity to communities nationwide



Goods and services provided, by state.

-  Domestic & Family Violence
-  Homelessness/Housing Support
-  First Nations Support
-  Financial Hardship
-  Mental Health Support
-  Disaster Recovery
-  Disability Support
-  Refugee/Asylum Seeker Support
-  Aged Care Support
-  Education Support
-  Addiction Support
-  Illness/Injury Support
-  Youth Support

A message from our Founder



Juliette with Rhonda from Red Cross Australia.

This year has once again demonstrated the extraordinary generosity of Australians and the impact that is possible when communities come together to support those in need.

The strength of GIVIT's disaster response capability was a highlight in the last 12 months. With established systems and trusted partnerships, the team successfully supported communities impacted by multiple disasters, including the devastating Victorian bushfires. GIVIT has proven its ability to deliver at scale, both in times of crisis and through everyday hardship.

In February, I was honoured to share GIVIT's story on the Mumbition podcast, thanks to NRMA Insurance. Reflecting on GIVIT's journey from an idea at my kitchen table to a national donation platform was a reminder of what can be achieved through passion, purpose and innovation.

As GIVIT continues to evolve, there were some changes in the GIVIT Board and Executive Team this year. We said goodbye to Chair and Board member Iain MacKenzie, I sincerely thank Iain for his outstanding service. His leadership, strategic guidance and unwavering belief in GIVIT have helped shape the organisation we are today. We also farewelled CEO Chris Staines who brought a depth of disaster recovery and humanitarian agency knowledge to GIVIT.

I sincerely thank Chris for his leadership as CEO over the past two years and wish him every success in the future.

Looking ahead, our focus is on growing our reach, technology, partnerships and impact while remaining true to what makes GIVIT unique: being practical, responsive, trusted and deeply connected to communities. We will continue making it easier for people to give exactly what is needed, when and where it is needed.

Above all, I remain inspired by the dedication of our team, partners, donors and supporters. Behind every request is a person in need, and GIVIT's impact continues to be driven by people who care deeply and go the extra mile when it matters most.

— Juliette Wright
OAM



From the Board

This year has marked an important chapter of change and growth for GIVIT. It has been a privilege to serve as Acting Co-Chairs during a period that saw movement across both the GIVIT Board and executive leadership. While farewelling valued colleagues, we have also welcomed new perspectives and continued to strengthen GIVIT's ability to deliver meaningful support to communities across Australia.

This year, we farewelled Iain McKenzie from the GIVIT Board after almost seven years as a Director, including three years as Chair. Iain led GIVIT through a period of remarkable growth and development, and his guidance and support were valued by both the GIVIT Board and the wider team. On behalf of the Board, we thank him for his outstanding contribution and lasting legacy.

We also said goodbye to CEO, Chris Staines. We would like to acknowledge and thank Chris for his contribution to GIVIT and wish him all the best for the future. In addition, we farewelled Board Director Carita Martinez who stepped down after thirteen years of service, and James Whitelaw who concluded his three-year tenure as a Director and Chair of the Finance and Risk Committee. We thank both Carita and James for the time, expertise and commitment they generously devoted to GIVIT.

We were delighted to welcome three new Directors to the Board. Marcus Marchant, CEO of VistaPrint and Founder of Australian swimwear brand Bondi Joe, brings extensive commercial and leadership experience. George Karagiannakis joined the Board following his tenure as Executive Manager of Government and Industry Affairs at IAG, while Jade Droguett brings more than twenty years' experience as a senior legal executive across both the public and private sectors. We are fortunate to benefit from their experience, insights and fresh perspectives.

It has been another busy and impactful year for the GIVIT team who have responded to multiple disasters across the country. Managing several appeals simultaneously while continuing long-term support for communities recovering from previous disasters demonstrates the dedication, expertise and resilience of our team.

Alongside these critical response efforts, GIVIT continued to invest in strengthening the organisation for the future. Significant projects progressed throughout the year, focused on improving the way we connect generosity with genuine need. This included increasing automation and efficiency across key systems, reducing reliance on manual processes, and further strengthening governance, compliance, audit and registration frameworks to ensure the organisation remains trusted, transparent and accountable.

On behalf of the Board, we extend our sincere thanks to the entire GIVIT team, our supporters, partners and volunteers. Together, we are creating tangible, positive change in the lives of people experiencing hardship.

— Megan Magill and Wayne Custodio



From the CEO

This year has seen a period of transition and growth for GIVIT, and I am grateful for the opportunity to serve as Acting CEO throughout this important chapter. I would like to acknowledge and thank Chris Staines for his contribution to the organisation and wish him every success in his future endeavours. I would also like to highlight the leadership of our Board during this period. We farewelled Iain McKenzie after many years of dedicated service, including three years as Chair. I am grateful for Iain's commitment to GIVIT and the strong foundation he helped build. I would also like to thank Megan Magill and Wayne Custodio for stepping into the role of Acting Co-Chairs. Their support, guidance and steady leadership have been invaluable. The dedication of the GIVIT team continues to drive remarkable outcomes for people in need. With a team of just thirty-four people, the scale of impact they deliver is inspiring. Throughout the year, GIVIT responded to multiple disaster events across the country while continuing to support people experiencing hardship. We also saw an increase in requests for people experiencing homelessness and domestic and family violence, and we have responded by strengthening our services and support to meet this growing need. On average, the team helped meet more than 1,200 needs each day, ensuring assistance reached individuals, families and communities when it was needed most.

A key driver of this impact has been our continued investment in strengthening systems and processes. An example of this investment has seen us automate over 80 per cent of purchase orders across the organisation. This improvement has reduced manual administration, strengthened operational efficiency and enabled a faster response between identifying a need and delivering essential goods and services to people requiring support. It has also created greater capacity to invest time in building relationships with local suppliers, helping ensure goods and services can be sourced locally during disasters. This approach ensures we can continue to support local businesses and contribute to the recovery and resilience of affected communities. These investments may happen behind the scenes, but they play a critical role in increasing the reach and effectiveness of our work. Looking ahead, we remain focused on innovation, scalability and continuous improvement. We will continue to invest in the systems, technology and governance that enable us to meet more needs, more quickly, while maintaining the trust and accountability that our donors, partners and stakeholders expect. To strengthen efficiency and service delivery, we are implementing a new Shopping Cart feature, transforming our reporting capabilities, improving system integration and connectivity to support secure data exchange, and further streamlining and automating our matching engine.

At its heart, GIVIT is powered by people. Our impact is made possible by an extraordinary community of donors, supporters, partners and advocates, as well as the dedication and expertise of our team. This generosity and commitment has helped to create meaningful change in the lives of people experiencing hardship across Australia. I look forward to building on this momentum and continuing to expand our impact in the years ahead.

— Joanne Renton

National response



National scale and reach



GIVIT is active nationally across Australia and was activated as a donation management partner for QLD, NSW, VIC in FY26.

Total value of goods and services provided by state

Queensland disaster response

QLD Monsoon 2026

\$65,727 total value

WQ Floods 2025

\$290,837 total value

Tropical Cyclone Alfred 2025

\$143,936 total value

NQ Floods 2025

\$174,005 total value

Ongoing recovery for QLD Floods 2022

\$143,936 total value

New South Wales disaster response

Ongoing recovery for NSW Floods 2022

\$1,209,745 total value

NSW mid-North Coast Floods 2025

\$537,855 total value

NSW Bushfires 2025

\$17,980 total value

Tropical Cyclone Alfred 2025

\$186,690 total value

Victoria disaster response

Victoria Bushfires 2026

\$547,123 total value

Our disaster response evolution

As disaster events increasingly occur year-round and in greater numbers, GIVIT has evolved our model to ensure communities can access support whenever and wherever it is needed across Australia.

In addition to activating disaster-specific appeals, GIVIT now maintains always-on appeals for all states, providing a continuous pathway for donors and corporate partners to contribute to local recovery and resilience efforts. This approach enables donations to be directed quickly to emerging needs while ensuring support remains available long after media attention has moved on.

Through improved systems, processes and partnerships, GIVIT can rapidly establish targeted appeals, assess community needs and connect donors with requests for essential goods and services. We have also enhanced our multi-event response capability, allowing several disaster appeals to operate simultaneously while ensuring impacted communities receive timely, tailored support to recover and rebuild themselves even stronger.

Over the past year, GIVIT responded to monsoon flooding in North Queensland, the impacts of ex-Tropical Cyclone Koji in North Queensland, and catastrophic bushfires in parts of Victoria. We also supported Tropical Cyclone Narelle recovery in WA, and bushfires in NSW. These responses required the GIVIT team to simultaneously coordinate a high level of donation requests and fulfillment, fundraising activities and goods purchasing for several appeals at the same time.

The team were also maintaining assistance for past events that require long-term support including NSW Mid-North Coast and Hunter region floods that occurred in May 2025, Tropical Cyclone Alfred and the 2022 NSW and QLD Floods.

Image credit to Department of Fire and Emergency Services of Western Australia.

A partnership driving positive change

Through a shared commitment to helping Australians in need, Endeavour Group and GIVIT continue to build a partnership that creates lasting and meaningful community impact. The partnership focuses on four key areas identified by Endeavour Group employees: Mental Health and Wellbeing, Homelessness, Domestic and Family Violence, and supporting Australians in need at Christmas. A key strength of the partnership is its flexibility, enabling fundraising efforts to be redirected quickly during natural disasters to support communities facing urgent need. Through four National GIVIT Days held each year, team members across Dan Murphy's and BWS stores raise funds to help Australians experiencing hardship. In FY26, these efforts achieved a significant milestone, with total funds raised surpassing \$2 million for the first time.

The partnership's impact is further strengthened through the support of Endeavour Group suppliers, who contribute additional fundraising activations throughout the year. In FY26, this included generous donations from Campari Group, Hurricane Head and the Tito's Share the Spirit campaign. Built on collaboration, staff engagement and a genuine commitment to helping others, the partnership continues to create meaningful outcomes for people doing it tough.

In June, a group of Endeavour Group employees visited VincentCare in Melbourne, providing an opportunity to see firsthand the difference their fundraising efforts are making in the lives of Australians experiencing hardship.



Endeavour Group employees visiting VincentCare in Melbourne.

Relief at the end of a long day

Recovery can be physically demanding work. For residents living in temporary accommodation while clearing and rebuilding their properties, access to basic amenities can make a significant difference to their daily lives.

Thanks to GIVIT donors, portable showers and shower tents were provided to bushfire-affected communities in Victoria, giving people access to a simple but essential comfort during a challenging time.

Carlie Underhill from Yea Community House witnessed this firsthand as communities across the Highlands worked through the aftermath of the bushfires.

"After long, hot days repairing fences, clearing fallen trees, and working through recovery, having access to a proper shower makes a huge difference. That moment of comfort at the end of the day helps lift spirits, restore energy, and remind people they're supported."



Mel and Carlie Underhill from Yea Community House with donated shower equipment.

From flood pods to fresh starts

Thanks to donor support, GIVIT funded removalist services to transport surplus furniture and household items from NSW flood pod villages that closed after the 2022 floods. These items travelled from Lismore to Bowraville and Kempsey where they were needed following floods in that region. They were received by two First Nations organisations supporting people recovering from this disaster.



Removalist transporting white goods to flood-impacted residents in NSW.



"FamilyCare has greatly valued our partnership with GIVIT throughout the 2026 bushfire recovery supporting clients in the Murrindindi, Mitchell, Strathbogie and Moira shires."

"GIVIT's ability to quickly source and deliver essential goods has made a significant difference to the individuals and families we are currently supporting. GIVIT's platform is easy to use, new members are registered in a timely manner to allow efficiency with requesting essential items. Working alongside GIVIT during the bushfire recovery has been incredibly valuable for our team at FamilyCare, this partnership has allowed us to focus on coordination and recovery planning, knowing that material aid is being managed efficiently and with care. FamilyCare staff and clients are forever grateful for these services."

— FamilyCare
Community partner organisation

A bushfire-impacted resident lost his home during the Victoria Bushfires. Thanks to our donors, he has been provided a 2 x 4 metre portable unit.

GIVIT partner RACV helping Victorians rebuild after disaster

Following the devastating Victorian bushfires in January 2026, GIVIT partner RACV demonstrated its commitment to supporting affected communities through a generous \$100,000 donation to the GIVIT Victorian Bushfire Appeal. This vital contribution helped provide immediate relief to individuals and families impacted by the disaster, while RACV also generously provided in-kind accommodation for a GIVIT Victorian Engagement Officer during visits to affected regions to assess community needs and coordinate support.

Thanks to RACV's contribution, GIVIT was able to respond quickly to urgent requests for essential items, including groceries, clothing and fuel vouchers, helping people meet their immediate needs and begin their recovery journey. The partnership played an important role in ensuring practical assistance reached communities when it was needed most.



Mel visiting our partners at the RACV Cobram Resort.



Celebrating ten years of supporting communities together

In 2025, GIVIT proudly marked 10 years of partnership with NRMA Insurance, recognising a decade of shared commitment to helping Australians through times of crisis and recovery. Since 2015, NRMA Insurance has stood alongside GIVIT through some of Australia's most challenging moments. From responding to natural disasters and supporting long-term community recovery, to helping Australians facing hardship during the COVID-19 pandemic, their enduring commitment has helped ensure essential support reaches people when and where it is needed most.

What began as a partnership a decade ago has played a pivotal role in GIVIT's growth from a Queensland-based charity into a trusted national organisation, connecting generosity with genuine need in communities across Australia. This milestone is an opportunity to celebrate the strength of our partnership and its lasting impact for individuals, families and communities across Australia.

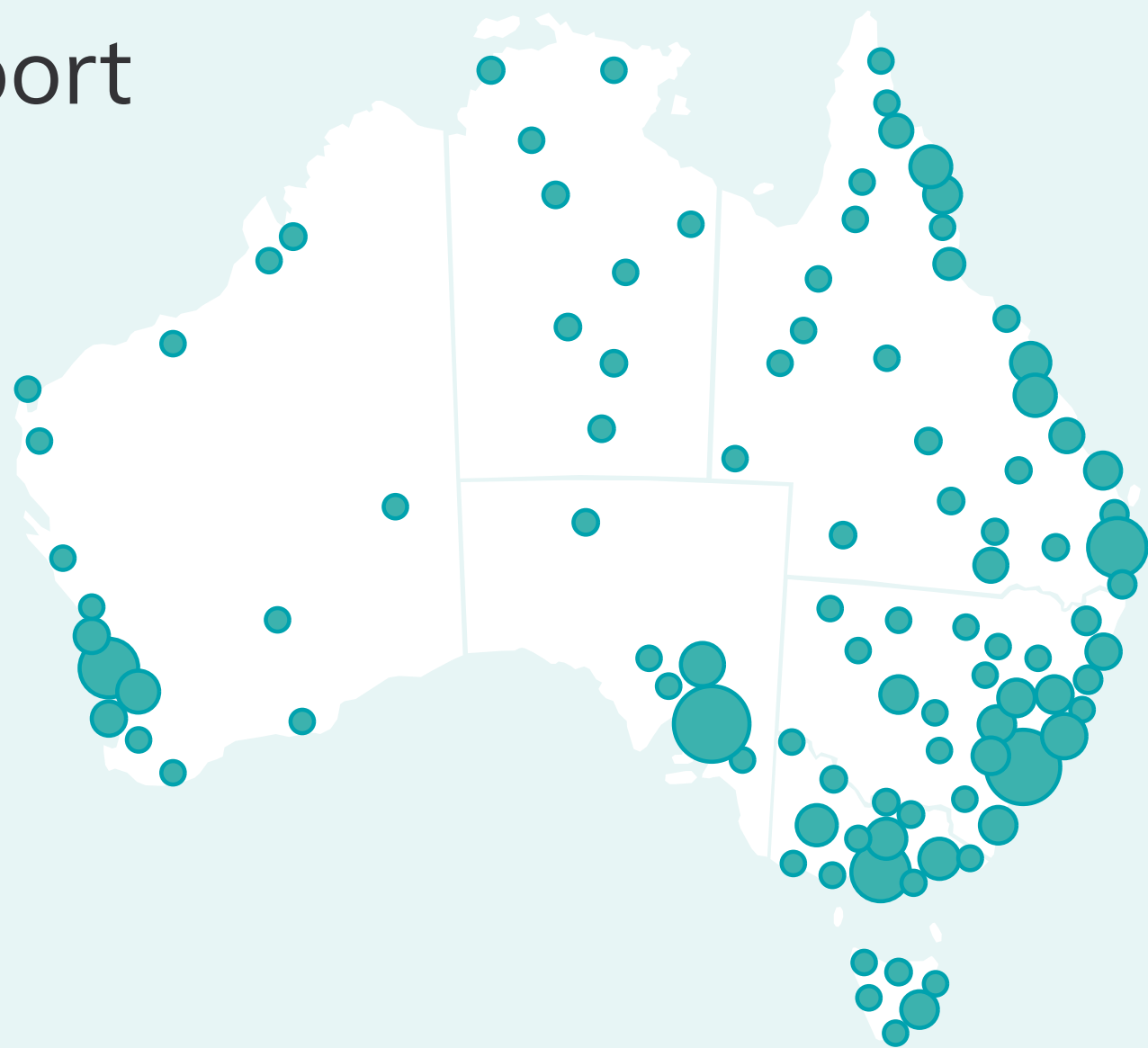
Connecting locally



Dani with members of yourtown Upper Mount Gravatt.

Growing local connection

GIVIT provided support in 48% of all Local Government Areas in Australia



Supporting local businesses

GIVIT is committed to supporting the economic recovery of disaster-impacted communities by prioritising local suppliers and businesses whenever possible when purchasing goods and services using donated funds. By sourcing items locally, we help ensure that donor contributions not only meet the immediate needs of individuals

and families but also contribute to rebuilding local economies, supporting jobs and strengthening community resilience. This approach maximises the impact of every donation, helping affected regions recover and thrive long after the disaster has passed.

GIVIT received a request for support from a community partner every **16.3 minutes**



When bushfires struck parts of Victoria in early 2026, GIVIT committed to buying goods locally wherever possible.

We have been supporting Yenckens Timber and Hardware in Mansfield using donated funds to purchase building supplies

Left: GIVIT with staff at Yenckens Timber and Hardware Mansfield.

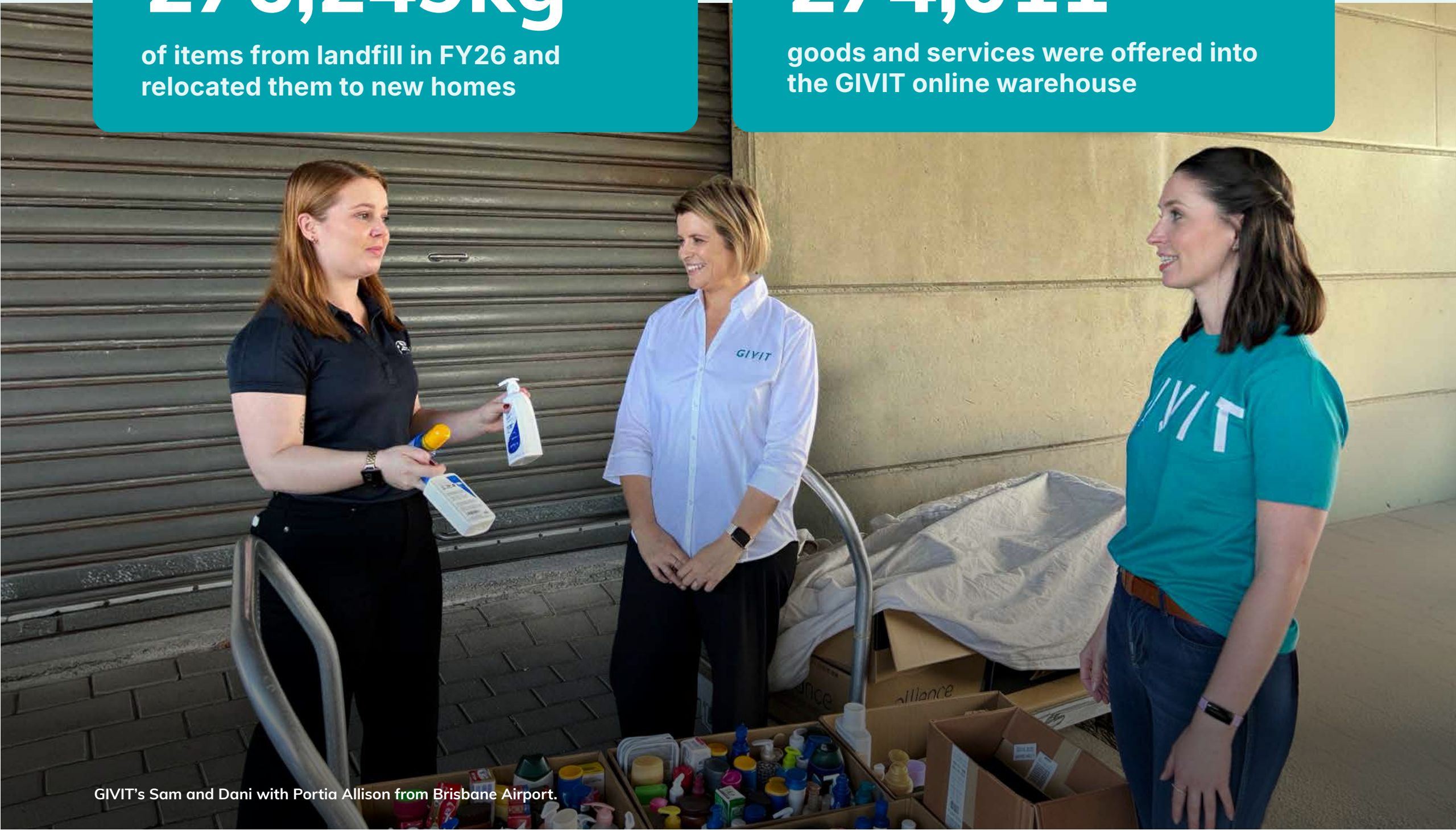
Reducing waste, creating impact

Sustainability is at the heart of GIVIT’s model

By connecting quality, pre-loved and surplus goods with people experiencing hardship, GIVIT helps divert thousands of items from landfill and extends the life of valuable resources. Through our unique online warehouse, individuals and businesses can pledge goods they no longer need, while GIVIT’s network of charity partners can browse and reserve items for the people they support. This practical, person-centred approach not only helps ensure people receive the specific items they need, when they need them, but also reduces waste and encourages the reuse of quality goods.

Together we diverted **276,249kg** of items from landfill in FY26 and relocated them to new homes

During FY26 **274,011** goods and services were offered into the GIVIT online warehouse



GIVIT's Sam and Dani with Portia Allison from Brisbane Airport.

Brisbane Airport giving toiletries a second life

In FY26, Brisbane Airport donated **more than 15,600 toiletries** to GIVIT, providing support to those affected by increasing cost of living pressures and domestic and family violence.

The Brisbane Airport team gather sealed toiletries that have to be surrendered during security screening. The items are sorted and set aside for donation to GIVIT who provides them to community partner organisations supporting people going through hardship.

The strength behind every system



Behind every GIVIT match is a system designed to deliver the right help at the right time

This year, GIVIT continued to invest in the systems and processes that underpin our ability to connect need with generosity efficiently, securely and at scale. A key focus was enhancing the user experience across the GIVIT platform to make giving easier and more intuitive. Improvements to the GIVIT website included upgrades to functionality, user experience and conversion pathways. One example is our enhanced item donation matching process, which automatically identifies existing requests that align with a donated item before it is added to the online warehouse. This helps ensure donations are directed to where they are needed most, faster. We also introduced Apple Pay and Google Pay as payment options, providing donors with greater convenience and flexibility when making financial contributions.

Automating processes to improve efficiency remained a priority throughout the year. Enhancements to purchasing systems and internal workflows reduced reliance on manual processes, enabling our team to focus more time on supporting people in need. We also introduced more automated registration processes to improve onboarding and user experience across the platform.



GIVIT is proud to have supported FoodWorks in bushfire impacted Alexandra in Victoria.



Sewing machine donations for mums group

"A huge thank you to GIVIT and their generous donors for funding three sewing machines for the Nixi Families program. These sewing machines will help create a welcoming space where mums can come together to learn new skills, build confidence, and connect with one another. For many participants, Nixi is more than a program, —it is their village. The sewing group will provide opportunities for creativity, friendship, and personal growth, while also opening pathways to volunteering, social enterprise, and future employment opportunities.

This donation is about much more than sewing machines. It is an investment in women, connection, and community, helping mums discover their strengths and create positive futures for themselves and their families. We are incredibly grateful for the support and excited to see the impact this opportunity will have."

— Crystal Mather

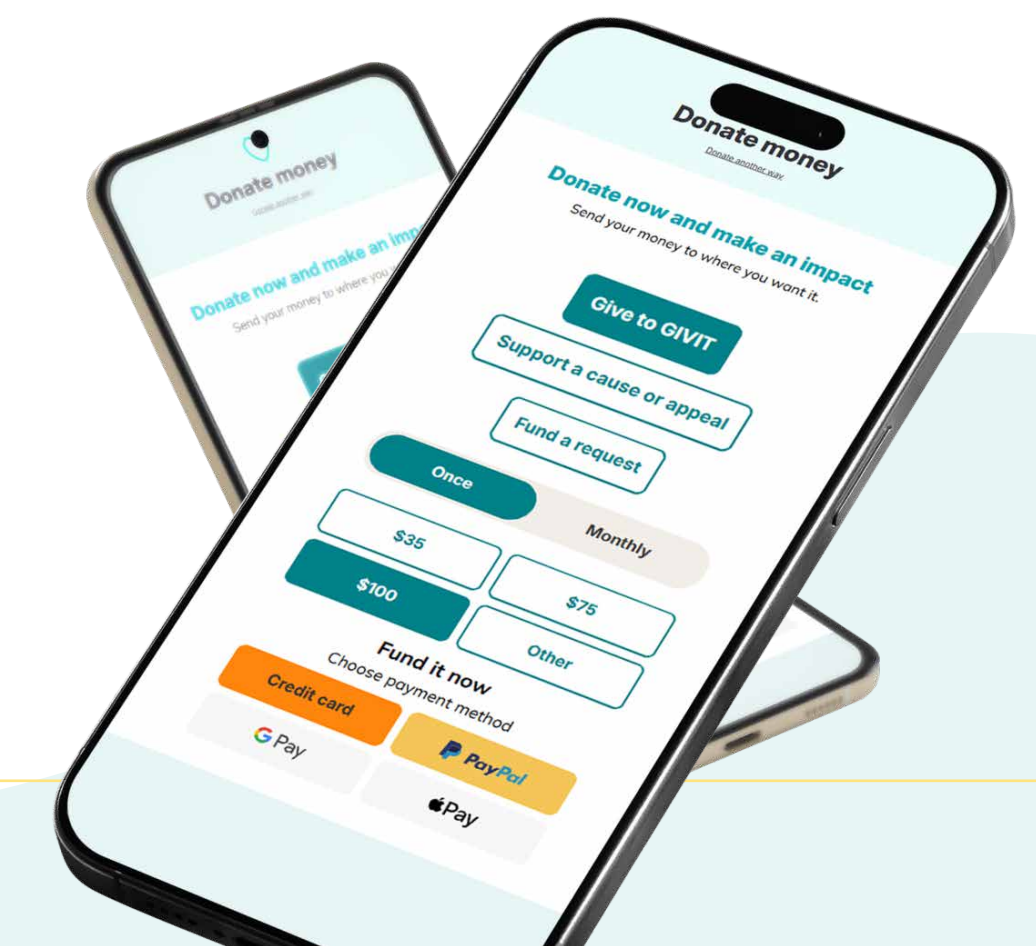
Milligan Community Learning & Resource Centre Inc, WA

Looking ahead

In FY27, GIVIT's technology roadmap will continue to focus on automation, innovation and improving the experience for donors, partners and people seeking support. Planned initiatives include:

- Portal user experience enhancements
- Communication channel optimisations to improve engagement and responsiveness
- Delivery of a reporting transformation project to allow faster utilisation of GIVIT's valuable data which can track patterns of need
- Thoughtful integration of smarter technology and AI into business-as-usual processes to improve efficiency, insights and service delivery.

By continuing to invest in technology and process improvement, GIVIT is building a stronger, more responsive platform that helps ensure the right help reaches the right person at the right time.



Governance



A culture of connection



Our volunteer Paul Theiss.

GIVIT is powered by people

GIVIT is powered by people, the dedicated team, volunteers, charity partners and supporters who make every connection possible. Behind every donation and every match is a shared commitment to helping Australians in need. With a team of just 34 staff, GIVIT delivers significant impact across communities nationwide, responding to changing needs with expertise, compassion and efficiency.

We are also fortunate to be supported by committed volunteers, including Paul Theiss, who has generously contributed his time and skills to GIVIT for almost nine years. Their dedication, alongside the passion and hard work of our staff, is fundamental to achieving GIVIT's mission and amplifying the impact of every donation. GIVIT fosters a culture of warmth, collaboration and mutual support, where colleagues are valued for their unique strengths, perspectives and individual ways of working. With a geographically dispersed workforce across Australia and a head office in Brisbane, we offer flexible working arrangements and are committed to creating a fun, inclusive and supportive environment that reflects the GIVIT values in action every day.

GIVIT Reconciliation Action Plan (Innovate)

Progress report

GIVIT was proud to launch our second Reconciliation Action Plan (Innovate) in March 2025. GIVIT is committed to advancing reconciliation by embedding the principles of our Reconciliation Action Plan across the organisation and supporting all staff to deepen their understanding of and respect for First Nations cultures, histories and communities.

This year we facilitated several opportunities for truth-telling, including a National Reconciliation Week virtual event in collaboration with community partner Yokai, a place-based activity delivered at our annual GIVIT Conference, and a session examining the research project undertaken by the Wyatt Trust in partnership with Dr Jennifer Caruso.

As of June 2026, out of 62 total tasks in GIVIT's RAP

- 29% are completed
- 40% are in progress
- 21% are recurring tasks that have been partially completed

Our Board



Thanks

Guided by a dedicated and experienced Board, GIVIT continues to benefit from strong governance and strategic leadership. Our Board members reflect on our achievements this year, our people and the opportunities that lie ahead for GIVIT.



Juliette Wright OAM

GIVIT operates because people trust us: donors, governments, charities, corporate partners and, most importantly, the communities we support. Good governance protects that trust. It creates accountability, transparency and strong decision-making, and gives GIVIT the foundation it needs to continue growing its impact safely and sustainably.

The people behind GIVIT have always been extraordinary in their willingness to go above and beyond. They care deeply about getting the right help to the right people, and that sense of purpose is evident in everything they do.



Wayne Custodio

I see the greatest opportunity for GIVIT to scale its impact through deeper partnerships, smarter use of technology, and continued growth in community, corporate and government engagement. What stands out to me most is the passion, integrity and unwavering commitment of GIVIT's people to making a practical difference in the lives of Australians experiencing hardship.



Megan Magill

What stands out most to me about GIVIT is just how much this small team achieves. There is a genuine care and commitment to GIVIT's purpose, and that is matched by an incredible depth of skill, experience and capability. The GIVIT team know how to get things done efficiently, thoughtfully and always with care for the people and communities who benefit from what they do.



Geoff Hoffman

As demand continues to grow there is enormous scope to deepen our reach and strengthen our capability. None of that is possible without donors and partners having the confidence in GIVIT. What stands out most about the people behind GIVIT is their extraordinary dedication. It is a lean team delivering outsized results with agility and compassion when communities are at their most vulnerable.



Marcus Marchant

GIVIT's greatest opportunity, and what excites me most, is the potential to scale our reach and impact. By using technology and data to connect more donors, partners and community organisations, we can respond faster and reach more people with exactly what they need, while preserving the trust and local knowledge that make GIVIT so effective.



Jade Droguett

We hold ourselves to high standards in governance, risk, and compliance, and our partners - from government to corporate sponsors - know they can trust GIVIT with critical funding and disaster relief. This oversight ensures help gets to communities quickly, transparently, and safely.



George Karagiannakis

A strong governance framework is a key focus for the GIVIT Board who are accountable for ensuring there are policies that create the appropriate culture, with aligned practices, processes and behaviours. This results in stakeholders having trust in GIVIT and gives credibility to the organisation providing a basis for influence. I see the passion, commitment and professionalism of the GIVIT team in their behaviour and work ethic.

GIVIT is extremely grateful for the generosity and continued support of our partners.

Their commitment to the Australian communities and the financial, networking and support that they provide is truly invaluable and makes our work at GIVIT possible.

National partners



National disaster and emergency partners



Corporate supporters

CLAYTON UTZ



HANES Brands Inc
Hanes Australasia

Government partners



Trust and foundations

McCusker Charitable Foundation
The Goldberg Family Foundation
Lionel Gell Foundation

APS Foundation
Stan & Maureen Duke Foundation
Broomhead Family Foundation

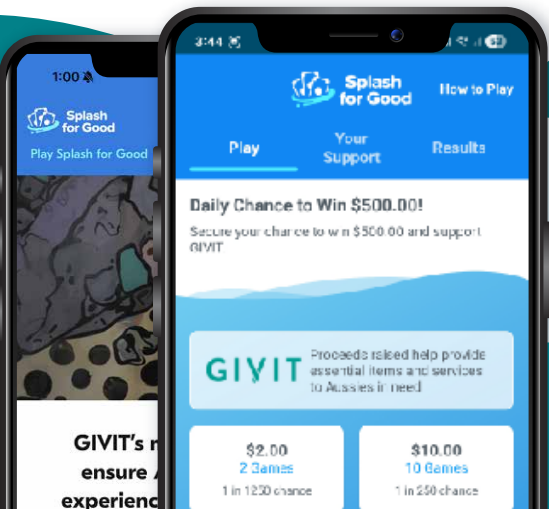
Cowboys Community Foundation

Special thanks

Road Boss Rally



Splash
for Good



GIVIT

How to help

Every day, thousands of Australians turn to GIVIT to access the essential goods and support they need to rebuild, recover and move forward. Behind every request is a person, a family or a community facing hardship, and an opportunity for someone to make a meaningful difference.

Whether you donate goods, contribute financially, share a request or simply help spread the word, your support helps connect generosity with genuine need.

Visit GIVIT.org.au and discover how you can help someone in need

