

# GIVIT

2021-2022 ANNUAL REPORT



# GIVIT'S ACKNOWLEDGMENT OF COUNTRY

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GIVIT acknowledges the Traditional Owners of the land where we live and work. We pay our respects to Elders past, present and emerging, and Elders from other communities we may visit and walk beside.

As an organisation, we recognise their connection to Country and their role in caring for and maintaining Country over thousands of years. May their strength and wisdom be with us today.



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## What is GIVIT?

Since launching in 2009, GIVIT works with trusted support organisations around Australia. These organisations submit requests with GIVIT, telling us exactly what is needed for the people they help.

Through GIVIT, thousands of quality items are donated each week to help people in need.

We support entire communities as they rebuild after devastating disasters, provide hope and assistance to families recovering from bushfires and floods, help people experiencing, escaping, and being impacted by domestic and family violence, and proudly work to improve health and wellbeing outcomes for Aboriginal and Torres Strait Islander peoples.

We're also reducing landfill by finding worthy homes for tonnes of reusable items to help individuals and communities. And we continually ensure our donations do no harm to communities, especially in times of disaster.

## How

## GIVIT Works



## **GIVIT'S PURPOSE**

*Our purpose is to match generosity to real need through an online platform*

## **MISSION**

*Our mission is to change the way people give by inspiring an online network of givers*

## **VISION**

*Our vision is to meet society's need in an environmentally sustainable way*

## **Objectives**

- Satisfy genuine need within the Australian community by inspiring and connecting an online network of givers in a safe and effective way.
- Ensure donations do no harm to individuals, communities and the environment especially in times of disaster.
- Reduce landfill by diverting tonnes of reusable items to support individuals and communities in and out of disasters.

## **Values**

- We value the dignity and privacy of recipients.
- We value kindness and empathy and support without judgement, discrimination or bias.
- We act with integrity, accountability, transparency and respect.
- We strive to make a real difference every day in everything we do.



## Foreword Chairman

### Greg Goebel

As we look back on what was another challenging twelve months, expecting the unexpected has become the new normal. With the ongoing impacts of the pandemic and severe flooding across parts of Queensland and New South Wales, these one-in-hundred-years events appear to have become far too regular.

The devastating financial and social impacts natural disasters have on individuals, families, local communities, businesses and governments is clear. As well as large upfront recovery costs, natural disasters have long-term impacts on the wellbeing of communities and individuals. I'm extremely proud of the role GIVIT has played in the recovery of those affected by catastrophic floods in the past twelve months whilst still maintaining high levels of support for vulnerable people across Australia.

450,114 essential items have already been delivered to flood-damaged communities in Queensland and New South Wales and GIVIT will continue to work in these regions as they rebuild. We have been overwhelmed by the amount of financial donations received from the private and corporate sector for people impacted by floods, with \$16 million received to support affected communities.

Over the past year we have experienced unprecedented demand for support through the GIVIT platform, with requests for assistance more than doubling. A sharp rise in requests for domestic and family violence and homelessness support demonstrates the compounding impact these disasters have on communities around Australia.

In December 2021, the Finance and Public Administration References Committee final report into lessons to be learned in relation to the Australian bushfire season 2019/20 was released, with a recommendation that donations for people impacted by natural disasters are coordinated, transparent and meet genuine need. GIVIT will continue to work with federal, state and local governments to follow this recommendation to ensure donations during disasters do not hamper recovery efforts or result in added labour or landfill costs for services on the ground.

In May, GIVIT tendered a submission to New South Wales Flood Inquiry, advocating for better frameworks and governance arrangements for the management of donations of essential items in disasters.

We know from past disaster reviews that developing early relationships and partnerships with Government and community agencies ensures that donations are better coordinated, targeted to the needs of those affected and, more importantly don't overwhelm communities with donations that are not needed or inappropriate.

A key observation we made from the last disasters in northern New South Wales was that many charities themselves were impacted by the disaster and unable to provide support to their communities. This has prompted us to investigate improvements to our processes so we can better support organisations in providing much needed material aid quickly to those affected.

GIVIT reached a significant milestone in early 2022, marking five million donations since we began, with over 1.8 million essential items and services donated to people in need this financial year alone. We expect this growth to continue as we expand the amount of support organisations we work with around the country, and awareness of our service increases.

We are proud through our corporate and business supporters who support our organisation to be able to use 100% of publicly donated funds for items and services needed by people facing hardship.

I would like to take this opportunity to thank the GIVIT Board, GIVIT CEO Sarah Tennant and the GIVIT Executive Team who have helped steer the organisation through this period of rapid growth.

As we look to the future the GIVIT Board will focus on making our organisation more efficient, sustainable and responsive to changing demands.

GIVIT will continue to work with communities around Australia to build resilience and preparedness for adversity. The wellbeing of our people, partners and the wider community remains at the core of everything we do as awareness of our critical role in supporting vulnerable Australians becomes more important than ever.



**1.8 million items donated to people in need in the past year**



## A message from the CEO

*Sarah Tennant*

In late October 2021, GIVIT released a Strategic Plan outlining how everyone within our organisation contributes to our vision of ensuring that all Australians get what they need, when they need it. Never has this contribution been more evident than during the first half of 2022 when the GIVIT team worked around the clock to deliver a record-breaking amount of donations to people in need.

In February and March 2022, parts of the east coast of Australia were impacted by severe flooding, causing extensive damage and the loss of lives, property and business. Sadly, many Australians experienced the trauma of flooded homes or property for the third or fourth time in two years.

Working with the Queensland and New South Wales Governments, GIVIT managed donations of essential items for people impacted by this flood disaster. As always, Australians demonstrated their generous spirit, with hundreds of thousands of donations flowing through the GIVIT platform to assist those in need.

A huge thank you to the incredible GIVIT team who worked long hours for many weeks, liaising with local organisations on the ground to establish needs and register them through our platform.

This flooding event is the largest disaster GIVIT has experienced to date, facilitating the donation of 450,114 essential items. This figure will continue to grow as we work through the recovery stages and people move back into their homes and businesses. It was an honor and great recognition for GIVIT's dedicated staff to be awarded Highly Commended in the NSW Government's Resilient Australia Awards 2021 – Community Category for our disaster service.

I personally visited several impacted regions, spending time in Gatton with the Queensland Premier to raise awareness of our partnership and communicate how Queenslanders can assist those in need. I also visited parts of Northern New South Wales including Lismore to witness the damage first-hand and understand the needs of people on the ground. Despite the hardship and devastation, it was heartening to see the resilience and spirit of solidarity within affected communities.

Our amazing corporate partners and the private sector stepped up their support during this disaster with GIVIT receiving unprecedented levels of donated funds totalling \$16 million. Notably, our National Disaster and Emergency Partner IAG contributed \$400,000 with Hanes, Kmart and Target just a few of the many organisations that provided clothing and household essentials to those in need.

We were also overwhelmed by support from the sporting community, with the Gold Coast Titans and Gold Coast Suns hosting fundraising events for GIVIT to assist those impacted by the floods. Australian surfing legend Mick Fanning threw his support behind us, hosting a hugely successful golf day in June for GIVIT flood relief.

## **Mick Fanning Charity Golf Day raised**

# **\$354,633**

**for GIVIT flood relief**

As always, we are inspired and humbled by the Road Boss Rally Team who have raised \$286,276 for GIVIT in the past 12 months. The Queensland rally in October 2021 was a huge success, Juliette Wright and I had the honour of meeting this big-hearted crew at the finish line in Mackay to thank them personally for their ongoing support. The amazing Road Boss Rally team also came to GIVIT's assistance, helping clean us up after we too were impacted by the March 2022 floods.

In late 2021, in line with GIVIT's Service Agreement with the Queensland Government, GIVIT conducted a subsequent evaluation survey to assess the value of GIVIT's Disaster Donation Management Services. Pleasingly 97% of respondents who had used GIVIT recently agreed that GIVIT's Disaster Donation Management Service enables their organisation to focus on core business and disaster operations during and after disaster events and reporting the online platform as effective.

Throughout the past twelve months the GIVIT team has been focused on keeping up with the demands of our flood relief efforts whilst simultaneously delivering important appeals including the Digital Inclusion Queenslanders with a Disability Appeal, NRMA/RACQ COVID-19 Relief, and Indigenous Support.

Like all Australians we also felt the ongoing impacts of the pandemic with large amounts of staff illness and remote working requirements. I'm extremely proud of the GIVIT team for everything we have managed to achieve in the past year, often during extremely challenging circumstances.

In some exciting news, our Head of Platform Product Nikki Howson won the Queensland Women in Technology 2021 Community Award in October for her role in growing our donation management platform. Nikki has worked tirelessly to improve the capabilities and usability of the GIVIT platform to make it an easier and more seamless experience for our partners and donors.

We were also pleased to release GIVIT's first Reconciliation Action Plan (RAP) in April 2022 which outlines our commitment to fostering respectful relationships between Australia's First Nations Peoples and the wider community. As an organisation we have already begun to grow our awareness, knowledge and cultural understanding of First Nations Peoples as we work through the deliverables set out in the RAP.

# **97%**

**users report GIVIT's online platform as effective during and after disaster events**



At the end of 2021 we said goodbye to GIVIT's New South Wales Manager Scott Barrett after three years. Scott played a huge role in growing our operations in New South Wales and was instrumental in driving our Drought Relief Appeals.

In late June, we farewelled another beloved member of the GIVIT team when our Finance Manger Elisha Bubalo moved on after four years. Elisha was integral to the growth of GIVIT, and we wish her all the very best in her new endeavours. We welcome Joanne Renton into the role of Financial Controller and Company Secretary.

We also said goodbye to Lisa Herbert (Engagement Officer), Solange Ardiles (Victoria Manger), Ruby Latham (Purchasing Team Leader), Jenny Yourell (Social Media Officer), Bill Karametos (Victoria Manager) and Kristi Clark (Engagement Officer).

Looking to the future, GIVIT is focussed on growing our environmental sustainability credentials. In May this year, GIVIT presented to the National Waste Conference in Coffs Harbour. This presentation focussed on minimising waste through inspiring the diversion of second hand items to people in need through GIVIT's online platform.

During the 2022 floods alone, GIVIT diverted more than 66,000 kilograms of goods to help people in need. Sustainability will continue to be an important part of our role in donation management and an area we intend to build on going forward.

In an increasingly unstable world, I am encouraged by the generosity I experience every day, both from our big-hearted donors and partners across Australia and from the GIVIT team who consistently demonstrate a commitment to ensuring that all Australians have access to the everyday comforts we all deserve.

# 66,000 KILOGRAMS

**of second hands items  
diverted to people in need  
since the start of the 2022  
QLD/NSW floods**



# 2021-2022 Achievements

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**\$11,251,240**

Donated funds spent in local communities this year

**5,448,748**

Total donations provided to people in need since GIVIT began

**554,121kg**

of items diverted to help people in need

**1,844,944**

Donated items and services provided to people in need this year

**4,449**

Total support organisations registered with GIVIT

**670**

New support organisations registered

- **16 million raised for people impacted by the 2022 floods**
- **Highly commended in the NSW Government's Resilient Australia Awards 2021 Community Category**
- **5 million donated items milestone reached**
- **Launch of NRMA/RACV COVID-19 2 million support program**
- **Launch of Digital Inclusion program for people living with a disability**
- **GIVIT's first RAP launched**
- **Over 500,000 items provided through GIVIT's homelessness campaign**
- **1 million worth of education support items provided through the Ready to Learn campaign**
- **Mick Fanning Charity Golf Day raised \$354,633 for flood relief**

# Giving is

## GIVIT lifting up people and communities impacted by devastating disasters

In February and March 2022, the east coast of Australia was battered by torrential rain. Southeast Queensland and Northern New South Wales experienced one-in-100-year rainfall. The resulting floods caused devastating loss of life and property. With an estimated 50,000 households impacted, thousands of people face the daunting task of rebuilding their homes and their lives.

Under GIVIT's Disaster Recovery Service arrangements, GIVIT activated to collaborate with the Queensland and New South Wales Governments to manage donations to assist with the short, medium and long-term recovery of flood-impacted communities. We worked with recovery organisations, outreach teams, charities and community groups to identify and meet the exact need of those impacted.

As is always the case in natural disasters, the generosity shown by Australians was incredible. It is always heartening to see how much Australians genuinely care about helping fellow Australians when facing their darkest hour. It is this generosity that enabled GIVIT to provide immediate assistance and the security of medium and long term support ensuring people who've been impacted by floods get exactly what they need during each stage of recovery.

### 2022 QLD / NSW Floods to 30 June 2022

#### Top 5 most requested items in first 6 months:

**1** Groceries



**2** Household items



**3** Bedding & linen



**4** Nappies



**5** Hardware goods



# 2022 QLD/NSW Floods - 30 June 2022



**450,114\***

**TOTAL ITEMS & SERVICES**

Provided to flood-impacted communities



**66,776kg**

**TOTAL ITEMS DIVERTED**

To help people in need



**59**

**LOCAL GOVERNMENT AREAS**

have received assistance



**264**

**ORGANISATIONS**

Have received assistance

**166,648**

items provided via

**124**

organisations

**281,853**

items provided via

**135**

organisations



**Floods have impacted an area the length of the entire United Kingdom**

\*Organisations outside Queensland and New South Wales have also requested items for people affected by floods. Those items have then been distributed to flood-impacted communities in QLD and NSW. This is why the figures for QLD and NSW do not equal the total national figure.

## People we've helped | QLD and NSW Floods

### Gatton

A man in Gatton returned home from hospital after treatment for a major heart issue to find his house flood-damaged and mouldy. The man turned to Lockyer Community Centre for help. Thanks to generous donors, GIVIT coordinated the donation of vouchers, allowing the man to buy groceries, cleaning supplies, new electrical goods and furniture to replace what was lost, as well as feed for his animals.



### Ballina

A Ballina family with a one-week-old baby boy had their home inundated by floodwaters. Their new nursery was completely flooded, and the cot and other furniture were destroyed. With the father's workplace affected by flooding, the family is financially stretched. GIVIT's partnership with St Vincent de Paul Society meant we could provide the family with donations of vouchers so the family could buy a new cot, mattress, bedding and set of drawers.

“

I'm glad we have an amazing service like GIVIT who are there to support people who have been flood affected. You guys do an amazing job. Thank you"

”

Anglicare IFS and SFS, Gympie

## Container of Dreams, Lismore, NSW

Container of Dreams is a Northern Rivers organisation that's providing practical solutions to the region's housing availability and affordability issues. They're doing some fantastic work getting what's needed to the Lismore community, and the people they're helping have some harrowing stories.

When Gemma's (name changed) Lismore home was inundated, she was forced onto the roof to escape the rising floodwaters. Incredibly, while she was on the roof, her house caught fire, and she was rescued by a neighbour. Gemma spent the next six hours watching the lower part of her house flood, and the upper part of her house burn.

Through Container of Dreams, GIVIT provided Gemma with a range of vouchers to local Lismore businesses to help her replace destroyed white goods and furniture as she recovers.



Lismore residents Jake and Leonie (names changed) emptied their fridge and were ready to use it as a life raft as floodwaters rose through their house. They tied the fridge to their front landing, complete with cooking pot as a bailer, and were preparing to make their escape using the fridge when they were rescued. GIVIT coordinated the donation of vouchers to Jake and Leonie so they could buy a new fridge.

Through GIVIT, Container of Dreams has distributed many other donations of vouchers and items to flood-affected locals, including camera gear for a photographer, and a laptop, accessories and Microsoft 365 subscription for a woman whose family was impacted by the floods.



## People we've helped | QLD and NSW Floods

“

The recent floods have devastated many families. Through GIVIT, I've been able to source items to help these families rebuild their lives, either through donated new and used goods or through gift cards. One of the families was overwhelmed by the generosity of GIVIT supporters and asked me specifically to thank GIVIT and their generous supporters, without whom these families wouldn't be able to get back on their feet. THANK YOU!”

”

**School Chaplain, Western Suburbs State Special School**



## Lismore, NSW

Floodwater heartbreakingly destroyed many valuable books held in Lismore Library. Librarian staff reached out to GIVIT to help with replacing children's books, soft toys and sensory toys, puppets and multicultural resources. These items would allow the library to resume its Story Time, Let's Read and Baby Bounce programs.

Within days, the big-hearted GIVIT community donated over \$12,000. This donation allows librarians to purchase the exact items they need to make the biggest impact in a community that's hurting. The donation also means the money can be spent at local suppliers, injecting much needed funds into the region's economy.



## Across Northern NSW

The first of a series of temporary housing villages recently opened in Wollongbar, near Lismore. More sites will open across Northern NSW in the coming months, with total capacity of 800 pod-style temporary modular homes.

GIVIT is working with North Coast Community Housing to provide essential items for residents. So far we've provided kitchen utensils and crockery, towels, bins, brooms, mops and storage tubs for 25 pods. GIVIT will be supporting this project for as long as we're needed.

“ WOW! That might not seem like much but for me – this is HUGE. A bed, a fridge and a washing machine are pretty much all of the ‘major’ items I need to help rebuild my life. Bless you and thank you!

**Recipient of vouchers through  
Container of Dreams in Northern  
New South Wales**



# Victoria Bushfires

## GIVIT – always there for long-term recovery More than two years on, we're helping Victorians heal

More than two years on from the devastating 2019-20 Black Summer Bushfires, GIVIT remains committed to assisting impacted communities. From Upper Murray towns in Victoria's northeast and across East Gippsland, residents still waiting to rebuild after the Black Summer Bushfires transitioned into temporary modern homes coordinated by Bushfire Recovery Victoria and furnished with furniture, appliances and household essentials from GIVIT.

Bushfire impacted residents in the program mostly elected to have their temporary housing delivered to their existing address so they can be onsite full-time as they rebuild their permanent residence, whilst having a safe, clean, modern space to live. GIVIT has provided donated household essentials to ensure people can feel comfortable and at home straight away.

GIVIT's provided furnishings including white goods and appliances, furniture, bedding, kitchenware and home essentials for over 50 families and individuals, furnishing modular houses in places like Mallacoota, Sarsfield and Nariel Valley.

Wherever possible, we've tried to stay true to our ethos of buying local. This has been hugely important as regional Victorian communities try to recover from the Black Summer Bushfires amidst COVID-19 restrictions and loss of tourism income.

GIVIT has had amazing support from a range of national and local retailers like Sealy Australia, Dyson, Bunnings Warehouse, Pacific Furniture Bairnsdale, Joe Calvi Fine Furniture, Simic's Bairnsdale Betta Home Living, Harvey Norman, Pinchapoo, Spotlight Bairnsdale and IKEA.



“ I can't believe I have a new bed to sleep in and so many people and businesses have chipped in to help us! I'm lost for words. I don't know what to say. ”

**- Mallacoota resident Geoff Belmore upon being handed the keys to his new furnished temporary home**



**24,321 items and services provided**

**42 organisations have received assistance**



# TC Seroja

Severe Tropical Cyclone (STC) Seroja was classified by the Bureau of Meteorology as a Category 3 severe tropical cyclone, crossing the Mid-West coast of Western Australia between Kalbarri and Geraldton on Sunday 11 April, 2021. STC Seroja caused extensive wind damage to buildings in coastal and inland towns.

GIVIT partnered with the Department of Communities (DoC), Western Australia to provide a comprehensive donation management service to support the impacted people of these remote communities, in particular Geraldton, Northampton, Kalbarri, Morawa and Mingenew.

Healing and recovery from this cyclone will take time, and will continue to be affected by complexities such as the COVID-19 pandemic and the increased cost of living. GIVIT will support local communities in their recovery to ensure no Western Australians are left behind.



**4587**

**ITEMS AND SERVICES**

Donated to cyclone-impacted communities



**1,620**

**ITEMS AND SERVICES**

Donated into the online warehouse



**\$28,024.27**

**DONATED FUNDS SPENT**

Provided to cyclone-impacted communities



## Clothing donations in Mullewa

With the help of generous corporate partner Hanes, GIVIT provided more than 1,500 pairs of underwear, bras and other clothing items to charities in Mullewa and Morawa.

One of the recipients was a lady undergoing cancer treatment. The woman took underwear to make her more comfortable during upcoming hospital stays. She told the charity worker her illness had left her unable to work, so it had been some time since she'd been able to afford new clothing.



## Helping a single mum in Northampton

GIVIT worked with the Department of Communities to support Ada (name changed for privacy), a young single mother whose beds and son's toys and clothes were damaged in the cyclone. GIVIT provided new beds and mattresses for Ada and her son, as well as vouchers for her son to pick out new toys and clothes.

A Mingenew family lost the roof of their home during STC Seroja. Their insurance was insufficient to cover the cost of repairing all the damage. GIVIT funded the purchase of paint so the family could repaint their water-stained internal walls.

“

The donation of paint was so gratefully received by the family who had... no money left to re-paint the inside of their home after losing their roof during the cyclone. They sent me a lovely email thanking me.

”

**Margaret Rowe | Community Development Officer | Shire of Mingenew**



### **Generator for a respite accommodation facility in Geraldton**

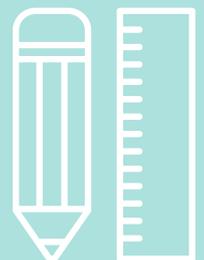
Ruah Community Services supports people experiencing homelessness, domestic and family violence, and mental ill-health. Ruah operates a short-term respite accommodation facility in Geraldton for vulnerable community members. Ruah continues to support former residents after they leave. When STC Seroja resulted in the facility losing power, Ruah's service delivery was significantly affected, and residents were negatively impacted.

GIVIT has provided a generator for use at the facility, improving the organisation's resilience in the event of future power outages and disasters. The generator will ensure perishable items and medications aren't lost, important medical devices are useable, and staff computers kept charged. The generator will also allow Ruah staff to continue providing weekly meals for clients during power outages.

"GIVIT has been a wonderful support to vulnerable students and families within my high school. I see an average of 6 students a day and open my office during recess and lunch so students can use as a safe space. This space holds anywhere between 10 and 20 students at recess and lunch.

Not only have the generous people of GIVIT been able to provide my students and families with much needed supplies during times of crisis but they have helped me equip my office with much needed student supplies for me to be able to best support our teens during the toughest of times.

I cannot thank GIVIT enough and want to give a special thank you to Sarah Visser from GIVIT".





## Heartfelt thanks to our partners and supporters

From providing essential items to people and communities in need, services during times of disaster and funding GIVIT's operations, we are enormously grateful to our many supporters and partners.

### National partners



### Premium national partners



### National disaster and emergency partner



Foundations

CLAYTON UTZ

Government Partners



Corporate Product and Service Supporters

CLAYTON UTZ

KING & WOOD  
MALLESONS



**BONDS**<sup>®</sup>

bras. *N* things

**JOCKEY**



**TAUBMANS**<sup>®</sup>

# Giving is



## GIVIT driving togetherness in a pandemic

As the tragic impacts of COVID-19 were felt across the country, thousands of Aussies found themselves in unexpected and urgent need of help.

**Since the pandemic began, GIVIT has experienced increased demand for its service by**

# 84%

COVID-19 has exacerbated the stress on our most vulnerable, especially communities who are recovering from the compounding impacts of multiple disasters; Indigenous communities in need; and families from a low social economic background who are dealing with lockdowns, extended unemployment and additional home-schooling requirements.

From laptops and data, to groceries, white goods and bedding – the financial stress on some households was at breaking point.

In response to the widespread impacts of the pandemic, NRMA Insurance and RACV joined forces to contribute \$2 million in funding to GIVIT for a COVID-19 Relief Program.

**Since the program was launched in September 2021, more than 990,000 donations have been coordinated to people in need, and 564 organisations supported nationwide.**



## To date the Covid-19 Program has enabled GIVIT to:

- Purchase and deliver the urgently needed items and services that people and community groups impacted by the pandemic request.
- Promote the program to encourage donations and fund requests.
- Help communities build and strengthen essential support networks by onboarding more support organisations to the GIVIT platform, empowering them to request what they need, when they need it.

Collectively, GIVIT, NRMA Insurance and RACV have a united vision to make communities safer and stronger. Our vision is to build capacity to support community-led recovery, so communities can bounce back from future events.



**992,649** items and services provided



**564** organisations have received assistance

### **St Vincent de Paul Southern Highlands Homelessness Service, Bowral NSW**

Over the past 4 months GIVIT has provided thousands of dollars in vouchers to aid the people we support.

This has enabled mums to be confident in sending their children back to school with adequate school needs, families to know they will have a meal on the table that night with grocery vouchers, young people to be able to put fuel in their car to make that job interview.

“GIVIT has been able to assist Southern Highlands Homelessness Service, our scope of people we assist and be able to restore hope for some of these families. GIVIT is a resource that we would be lost without.”



# Stories of generosity



## Switched on Seniors, Rockingham WA

80-year-old Pat and 82-year-old friend June are both part of the Switched on Seniors group. Though June had a cheap Android phone which she didn't know how to use very well, Pat had an old-fashioned flip phone that was not capable of accommodating the Service WA app or vaccination record. So, both needed a phone that could meet the requirements and capitalise on the learning they were doing on their iPads.

In the photo Pat is showing another octogenarian in the group photos of her great grandchildren that she has received from her family. This is something she now loves that she couldn't do on her old phone.

Because of NRMA Insurance and GIVIT, June and Pat can not only learn new skills but can keep in touch with their family and friends.



## Diamond Valley Community Support, Greensborough VIC

Through the generous donations of RACV and GIVIT, we have been able to help hundreds of local families and community members in crisis.

This has included stocking our community pantry network to address food insecurity across 9 local pantries. It has included supporting hundreds of women who are experiencing period poverty and are having to make the decision as to if they put food on the table or purchase sanitary items. And it has included responding to families in dire situations – a single father and three young children who have found themselves homeless and living in their car were able to receive blankets, sleeping bags, shoes and warm clothing.

A single mother, who is from a refugee background, with two young children – one just 4 months old – were supported with nappies, formula, baby clothing and food.



## St Mary's House of Welcome, Fitzroy VIC

Each day, St Mary's House of Welcome helps approximately 200 people who are experiencing homelessness, poverty and mental illness.

Thanks to the generosity of RACV, through GIVIT, St Mary's House of Welcome has been able to provide warm sleeping bags and winter clothing to people sleeping rough. To see the smiles on people's faces and understand how much these are appreciated makes us incredibly grateful.

RACV's support has given us the opportunity to create a furnished multi-purpose room, offering a high-quality coffee machine for staff and service users to enjoy. This space allows our staff and service users the opportunity to relax and come together in a comfortable environment and enjoy a hot coffee or tea.

The support we have received has made this possible. From all of us at St Mary's House of Welcome, we thank you for making a real difference.



# Giving is



## GIVIT supporting people experiencing DFV

In Australia, domestic and family violence is the biggest social injustice that we are confronted with. It affects everyone - all races, religions and social classes. Unfortunately, a higher rate of domestic violence was reported during the initial stages of the COVID-19 pandemic.

For many, the pandemic coincided with the onset or escalation of violence and abuse. Two-thirds of women who experienced violence by a current or former cohabiting partner since the start of the pandemic said the violence had started or escalated.

## **Many women reported that their partner had been violent for the first time during the pandemic**

GIVIT launched the National Domestic and Family Violence Campaign to raise awareness of this serious issue and motivate donors to provide the essential items and practical support needed by people experiencing and escaping domestic violence.

When those experiencing domestic violence escape, it is usually in a hurry, and many enter a refuge with nothing but the clothes on their backs. GIVIT was able to help fill the large gaps in meeting the demand for required essential items for these critical support organisations. Supplying clothing, hygiene items, mobile phones, groceries, school supplies, furniture and more meant that people escaping domestic violence had the support needed to safely begin their next chapter in life. That may be settling into a refuge, setting up a new home, undertaking studies, starting a new job or sending their children to a new school.



**394,352 items and services provided**



**627 organisations have received assistance**

# Stories of generosity

## The Chester Hill Neighbourhood Service, NSW

GIVIT was able to assist a single mother who was struggling financially after leaving a domestic violence relationship. The expenses of moving into a new property and starting fresh for herself and her child became difficult with the pandemic putting a pause on her job hunt as she needed someone to look after her child. GIVIT was quick to support this mother, supplying a new bed for her little one, a fridge and a washing machine.

### Youth Care, WA

Generous corporate donations from NRMA meant new beds for children who were finally able to settle into their own home after being in a refuge for over 6 months.

After fleeing family domestic violence and staying in a refuge due to the rental crisis, the family were able to set up rooms for children using vouchers received by GIVIT. These donations enabled the family to feel safe, and secure, and give them a sense of belonging after receiving their own furniture.

**“ We have seen more engagement with this family and the children have been impacted positively in their health & wellbeing.**

**The children are adjusting very well to the change in the environment which is hugely beneficial.**

**They have also engaged in therapy as a family after receiving this donation and realising people care.**

**”**



# Giving is

## GIVIT leading digital inclusion

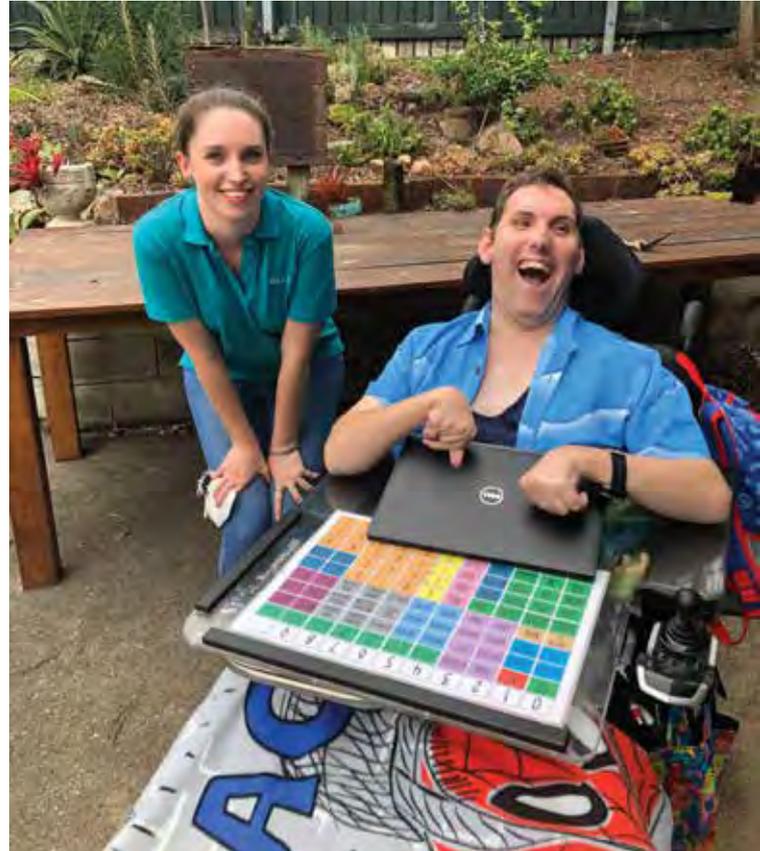
The events of the past few years have demonstrated the critical role digital technology plays in our everyday lives.

We use our devices to communicate with loved ones, access important news and information, connect with support and health services, and access education and employment opportunities.

Digital inclusion refers to the ability to access and use digital technologies effectively. People living with a disability are less likely to be digitally included. They are also more vulnerable during disasters and emergency events.

GIVIT partnered with Queenslanders with Disability Network (QDN) to improve digital inclusion among people living with disability in Queensland through our Digital Inclusion Queenslanders with Disability Appeal.

From the commencement of the appeal in February 2022 until 30 June 2022, GIVIT coordinated the donation of 1,294 items through this appeal, working with 73 organisations across Queensland. Each person that received one of these donations has their own story.



GIVIT provided a laptop to BJ through CPL Ashgrove. BJ is non-verbal, and lives in 24-hour supported living accommodation. He attends CPL four days per week, where he loves filming and editing videos.

BJ was excited to use his new laptop to edit videos from home to show his dad, and to stay in touch with friends and family. He kept on signing 'thank you' to GIVIT Engagement Officer Danni.

“

I don't think it's sunk in yet that BJ has this laptop all for himself. I haven't seen him smile this much in a while either. Thanks GIVIT, we're so grateful and appreciative for the support we've received.

Shirley, CPL Ashgrove

”

Thanks to generous corporate supporter Golding, GIVIT provided a laptop for Brad\*, who was living in crisis accommodation with his wife and three children after a period of homelessness. Brad was recently diagnosed with Alzheimer's disease.

North East Community Support Group Inc requested a laptop to help Brad exercise his memory to slow symptoms, and for the family to stay connected and access support services.

Through GIVIT, an incredibly generous donor funded four tablets for The Lakes Anglican Church.

The church's children's programs, Ignite and Music Box, attract many kids who are neurodiverse or who have sensory processing difficulties or ASD. The donated tablets will allow these children to be fully included in activities, and to develop through the power of music and creativity.

“ I dropped off the laptop at my client this morning and he had tears in his eyes. He was so grateful. So thank you again, this donation will make a big difference to him and his young family.

North East Community Support Group Inc



## Outcomes from the commencement of the Digital Inclusion appeal in February 2022 until 30 June 2022

1,294

Donated items coordinated by GIVIT through this appeal

73

organisations worked with across Queensland

# Giving is



## GIVIT supporting and respecting First Nations Peoples

GIVIT's First Nations Support Appeal (formerly Indigenous Support Appeal) continues to provide much-needed essential items and services to First Nations Australians experiencing hardship.

In collaboration with major corporate partner Sheridan, and the Dr Steve Burroughs Foundation, GIVIT distributed more than 14,000 bedding items to First Nations Australians, with over half being delivered to remote communities. Almost \$300,000 worth of sheets, quilt covers, towels and loungewear were delivered to remote Indigenous communities from Cape York so Southern New South Wales.



# 530



ORGANISATIONS RECEIVED ASSISTANCE

TOTAL DONATED ITEMS RECEIVED BY FIRST NATIONS PEOPLES

# 567,391



In Western Australia, Cockburn Youth Services sought help for a teenage First Nations girl acting as primary carer for her mum. Complications from brain surgery had left her mother with brain damage, memory loss and mental ill-health. The family was also affected by domestic violence, and many possessions were destroyed including beds and bedding.

GIVIT provided the family with new mattresses, linen, blankets, pillows, drawers, bedside lights and potted plants to support them during this period.



In Far North Queensland, an organisation requested art supplies for an Indigenous elder battling grief and financial hardship. Before she lost her husband and two dogs in quick succession, Aunty Betty was a successful artist, selling her pieces to vendors and tourists.

GIVIT provided brushes, paints and canvases, so Aunty Betty could continue to make art to heal, tell stories, and keep her culture alive.



In Brisbane, a First Nations family was impacted by flooding, losing many possessions as well as income through missed work. The family's four-year-old daughter lives with Autism Spectrum Disorder, and struggles with overstimulation and risk perception. GIVIT provided the family with a specialised stroller and received a heartwarming response.

“ The stroller has changed my family's life, and made my daughter feel safe and secure.

**GIVIT donation recipient**



In November, GIVIT began its own reconciliation journey, with the launch of our inaugural Reconciliation Action Plan (RAP) – Reflect. Our RAP is a commitment to our registered First Nations organisations, and to the people they support, that we will work towards reconciliation with them.

GIVIT's model of matching generosity with the specific needs of our registered support organisations creates a trusting, collaborative environment for Aboriginal and Torres Strait Islander peoples to voice their needs and be heard without assumption or judgement. Our vision is to continue to do this in a manner that is safe, dignified, anonymous, accessible, and equitable.



# Giving is

## GIVIT helping the homeless

The past couple of years have been tough with COVID-19 exacerbating challenges and hardships for those living, or at risk of living, in poverty.

A home is not just a roof, it's a place which provides stability, safety, privacy and dignity. Australians, no matter where they come from or their financial circumstances, deserve to live with comfort and respect. Yet sadly, more than 116,000 people don't have a roof over their head, according to the 2016 Australian Bureau of Statistics Census.

GIVIT's Homelessness campaign was launched to raise awareness of the impacts that COVID-19 is having on people experiencing homelessness, and inspire donations to help meet their needs.

During Winter, the big-hearted staff and customers at Dan Murphy's across the country hosted GIVIT fundraisers to help the increasing number of Australians facing homelessness. From instore sausage sizzles, product sampling and bake sales, staff and customers alike got behind the campaign in a big way.



## Stories of generosity

### Community Services #1 Narrabundah ACT

John\* and his dog Tickie enjoy living on the street with no fixed address in Canberra. John's campsite was recently raided, and his camping gear was stolen. With donated funds from Dan Murphy's, GIVIT provided John with a new swag, sleeping bag, chair, cooking and kitchen items.

### The Salvation Army Homelessness Service, Bunbury WA

Like many parts of the country, the people in the Southwest of the WA are struggling to find appropriate accommodation. Unfortunately, there are those who are rough sleeping, living in cars, at beaches or in the bush. Through the support of Dan Murphy's, GIVIT purchased sleeping bags, tents and toiletries to help alleviate some of the discomfort for people who are sleeping rough.

“ I feel very overwhelmed by you helping me. I just want to say thank you from the bottom of my heart.

**GIVIT Recipient, John\* Name has been changed to protect privacy of recipient** ”

## Homelessness Appeal

TOTAL DONATED ITEMS RECEIVED

578,439



188,535kg



OF POTENTIAL LANDFILL DIVERTED AND RECYCLED

625



ORGANISATIONS RECEIVED ASSISTANCE

# Giving

## GIVIT opening education for all

In January 2022 GIVIT launched the Ready To Learn Appeal, a year-round appeal aimed at inspiring people from all over the country to help Australians in need of education support.

Moving away from previous appeals that focussed on the beginning of the school year, Ready to Learn aims to ensure that vulnerable Australians have the tools they need to pursue their education goals all year round. This could include uniforms or stationery for school students or digital devices for a TAFE or university student. Ready To Learn is open to anyone in the education system in need of assistance, anytime.

“ Education is key to breaking to the cycle of poverty. At GIVIT we’re committed to ensuring all Australians have the tools they need to learn.

**Sarah Tennant,**  
GIVIT CEO



GIVIT HAS PROVIDED

**56,104**



ESSENTIAL ITEMS WORTH MORE THAN \$1 MILLION TO VULNERABLE AUSTRALIANS UNDER OUR READY TO LEARN APPEAL

We believe that education is a basic human right and we understand that many Australians cannot fulfil their education goals due to social and economic inequalities.

GIVIT is committed to ensuring everyone has the tools they need to pursue their education goals.



**56,104 items and services provided**



**313 organisations have received assistance**



**\$1,027,827.30 donated funds spent**

## Stories of generosity

### **Peppercorn Services, Hawkesbury NSW**

A single mother of two daughters who has struggled with many challenges following bushfires, floods and COVID lockdowns were “so grateful for this wonderful donation and the joy it brought to her daughter on her first day of school. This generosity has given her daughter a positive start to the new year, which in return I am sure will affect her educational development.”

### **Department of Communities, WA**

“Thanks to the generous donors at GIVIT, 8 children who have either never attended school or have attended with no school items due to poverty, have attended first day of school term today with full book lists and new clothes, allowing them to feel inclusive of their peer group”.



# Giving is Unlocking magic at Christmas

After another generally tough year, requests for help on GIVIT had more than doubled since the onset of the COVID-19 pandemic. More people than ever need help, and Christmas was the perfect time to bring some joy and happiness by giving meaningfully to help Australians in need.



**GIVIT's 12 days of giving campaign inspired kind hearted donations of more than 23,894 Christmas gifts for people doing it tough, with 174 support organisations receiving assistance.**

Thanks to our generous corporate partners we were able to purchase \$500 in Big W gift cards to give to the Redland Community Centre for their Christmas Project. Generous local families and organisations had donated lots of toys and gifts, for hundreds of families in need, but there were still a few special wishes left on the list. The vouchers meant these happy shoppers from the Community Centre got to hit the local Big W and tick off some heartfelt requests like Yu-Gi-Oh cards and Batman figurines.



“

Ultimately, this donation from GIVIT has allowed us to purchase the exact presents necessary to fulfil many children's wish lists. And for that, we and the families are most thankful. And the children will be too, come Christmas morning!”

”



## **Delivering some early Christmas gifts to Youth Projects**

Christmas is supposed to be the most joyful time of the year, but for many people the festive season can be really tough.

100 Village Gold Class tickets donated by Dan Murphy's helped bring some Christmas cheer to clients of Youth Projects.

Based in Melbourne, The Living Room is a primary health service that provides free healthcare and support to improve the physical, mental and social well-being of individuals who are, or at risk of experiencing homelessness.

A service working with families suffering from unemployment, domestic violence, mental health issues, and addictions held a Christmas party for their clients and their children, who couldn't afford gifts. GIVIT provided a \$500 Kmart voucher to give them a Christmas to remember.



Communiy worked with GIVIT to provide Christmas gifts for children and adults experiencing homelessness, living in hotels and insecure housing situations to help provide some joy over the holiday season.



A church support program worked with a local primary school and identified 16 vulnerable children and their families.

“A Christmas hamper gift brings more than practical support, it tells them they are loved and cared for, bringing hope where sometimes there is little hope to be seen.”

“

The hampers will let some families experience a much better Christmas than they thought they could afford. What a blessing!

Being new to GIVIT I had no idea what to expect but the generosity of the GIVIT community has been overwhelming.

”



# Giving is



## GIVIT helping locally



In partnership with the Southern Highlands Foundation, GIVIT launched a pilot local program - Give Where You Live program to ensure local charities have access to donations that improve the social and economic wellbeing of people in the Southern Highlands region of New South Wales.

The successful program assisted people across the Southern Highlands suffering from hardship because of natural disasters, COVID-19 lockdowns, domestic and family violence and homelessness.

By focusing on engaging both community services and donors in the Southern Highlands, GIVIT has built the capacity of these local services. GIVIT ensured that vulnerable residents of the Southern Highlands had access to the items they need during each phase of disaster recovery. GIVIT also supported the communities preparation for future potential disasters, making sure services and support organisations are utilising GIVIT in times of need.

## **SVDP Southern Highlands Homelessness Service Priscilla Dawson, Case Worker**

GIVIT has been a beyond amazing resource for myself as a case worker but also for the Southern Highlands Homelessness Service whom I work for.

GIVIT provided me with vouchers and other resources that I would otherwise not be able to source or would be struggling to source in the quantity that GIVIT provided.

GIVIT has been able to assist Southern Highlands Homeless Service, assist our scope of People we assist and be able to restore hope for some of these families.

GIVIT is a resource that we would be lost without.

## Home-Start Bowral Danielle Johns

I just wanted to touch base with you and say a huge thank you to GIVIT and to you Kirsty for your ongoing support for so many of the families I work with in the community. It has been a rough few years for members of my community and it is such a wonderful gift to have GIVIT. This has saved me so much time looking for donations and the running around of collecting them and dropping them off. It is such a fast and convenient way that allows me to give more of my time working on bigger problems with the families instead of running around looking to assist their immediate needs.

The last few months, I have been able to furnish homes, make sure families had the correct school requirements and purchase fresh food for families in need. At Christmas I received so many donations for children and teens for so many of my families and the quality and amount of beautiful gifts brought many of my clients to tears, especially families that received gifts for their teens. It is a wonderful life changing experience for many of the families when they realise the items they receive have been donated from individual members of the community and not a big business or organisation. The reason this causes such a large effect is because my clients realise that there are people out there that do care about them and for many that is a gift in itself.

So I just wanted to thank you again and if I can assist in anyway to ensure this stays in the Highlands please let me know.

Sincerely yours,

Danielle Johns

Home-Start Wingecarribee



# Giving is

## Ordinary people doing extraordinary things

GIVIT experienced another year of incredible need, with storms and flooding, COVID-19, and financial hardship brought on by cost-of-living increases all playing a role.

GIVIT is only able to meet the growing demand for our services with help from our supporters, and our Road Boss Rally (RBR) family have been long time loyal supports of our work.

In September 2021, these intrepid, big-hearted explorers embarked from Roma, travelling through the Queensland outback, via Boodjumalla (Lawn Hill) National Park, to finish in Mackay. In the process, Road Boss Rally entrants raised \$286,276 to help keep GIVIT's engine running. In a year of COVID-19 restrictions and border closures, this was an amazing effort.

Their generosity doesn't end there though. When we moved offices and had dozens of flatpack desks to assemble, our RBR family was there.

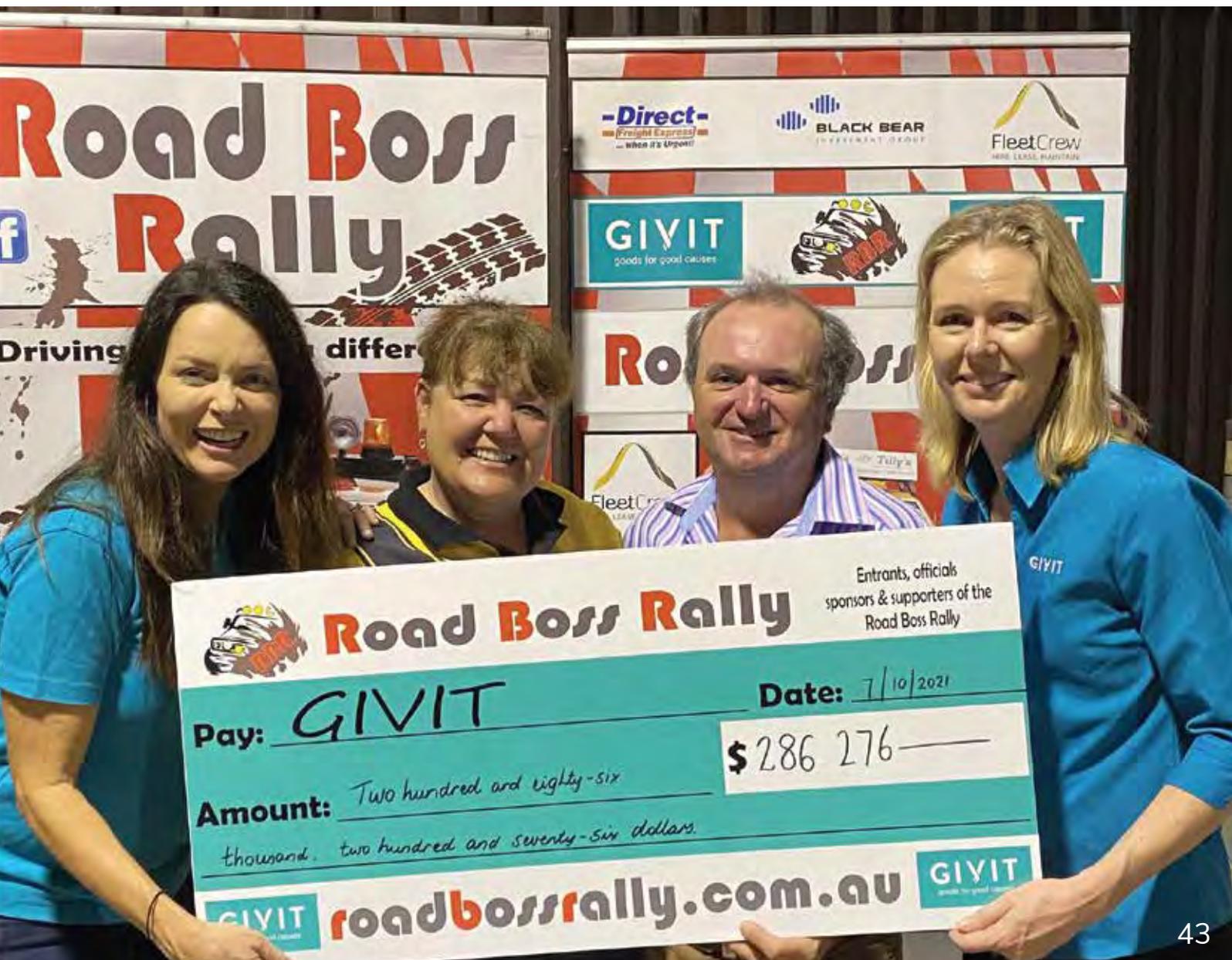
And when our Brisbane headquarters flooded in February and our staff were coordinating disaster recovery operations from home, our RBR family pitched in to get our office back up and running.

We're so grateful for the Road Boss Rally community that extends right across Australia. During a period of uncertainty, change and hardship, your unwavering positivity and endless generosity has astounded everyone at GIVIT.



# \$286,276

**raised by Road Boss Rally in 2021  
to help keep GIVIT's engine running**



# Giving is

## GIVIT pioneering in the circular economy

GIVIT's vision is to meet society's need in an environmentally sustainable way.

As a socially and environmentally conscious organisation, GIVIT is committed to improving waste reduction across the country by coordinating donations of new or quality pre-loved items to support Aussies doing it tough.



In line with the Australian Government's National Waste Policy Action Plan (2019), GIVIT plays an important role in reaching the ambitious target of 80% resource recovery rate by 2030.



## Key waste minimisation achievements



GIVIT presented at the 2022 Waste Conference which attracted **600 delegates** from the waste management sector, including local government. The presentation highlighted how Councils can divert reusable waste from landfill through GIVIT.



**554,121 kg** of items diverted to help people in need.



ACT Bulky Waste Collection scheme – since 2020 GIVIT has partnered with the ACT Government to rehome more than **400 bulky waste items**.



GIVIT's Waste Reduction Working Group continues to identify, inform and implement strategies and initiatives to reduce waste across GIVIT's operations.

# Stories of generosity

During Spring, GIVIT launched its “Spark Joy” campaign. To kickstart the campaign, The Star pledged more than \$2 million worth of items from their luxury hotels, including brand new mattresses, designer furniture and crockery.

Into its fifth year of partnership with GIVIT, Hanes Brands Australasia donated close to 875,000 units of slow moving or obsolete stock to 230 GIVIT support organisations.



875,000 UNITS OF HANES BRANDS AUSTRALASIA STOCK

## VicWISE, Melbourne VIC

We would like to thank GIVIT and Hanes for providing our most vulnerable cohort with various Bonds products during COVID-19. With the generous donation, we were able to reach over 2,000 international students. From the faces of the students, you can see how happy they were to receive these items. We appreciate the long-lasting partnership, contribution, unwavering support from the entire GIVIT team and Hanes.



## Inala Community House, Inala QLD

The Champion stock was perfect for the teenagers and younger children and were a huge success. They absolutely loved it! A handful of them cried due to the sheer excitement of having something “designer” for the first time in their lives.

## Stories of generosity



### **Chester Hill Neighbourhood Centre, Chester Hill NSW**

On behalf of Chester Hill Neighbourhood Centre, I would like to thank Hanes for their generous donation of undergarments and baby/children's clothing.

We were able to share these products with several other organisations across the Canterbury-Bankstown Local Government area, as well as families connected to Chester Hill Neighbourhood Centre.



The items will be provided to hundreds of families across the region, many of these families are struggling financially and donations such as these make a big difference in their lives. We are very grateful for your support.

### **Sapphire Community Pantry, Bega NSW**

I want to say a huge thank you to Bonds as we have almost covered the whole of the Bega Valley and beyond with these tracksuits, giving them away to places like schools, Women's Resource Centre, Katungul, Mission Australia, and St Vincent de Paul.



We also drove down to bushfire-impacted Towamba Public School with more than 90 pairs of pants, enough for all the kids, their parents, their teachers and friends. Thank you so much!



# OUR TEAM

## *The GIVIT team is extraordinary*

Their dedication to helping people in need, combined with their unwavering commitment to GIVIT's mission underpins the seemingly superhuman efforts of the team – particularly when under enormous pressure responding to the increasing intensity and duration of natural disaster impacts.

The GIVIT Board and Executive team thank each staff and volunteer for your efforts.



# GIVIT'S Board of Directors



GIVIT appreciated the invaluable support of our Board of Directors, who bring together a diverse mix of skills and experience, while sharing a dedication to GIVIT's mission of changing the way people give by inspiring an online network of givers.

GIVIT is governed and supported by a volunteer Board of Directors (Board). The Board met six times in the 2021-22 financial year with Board members attending sub-committee meetings and providing additional pro-bono support (relative to their area of expertise) to the organisation. The Board is supported by principal committees:

a) Finance and Risk Committee, chaired by Stan Mogg, which oversees financial affairs, policies, and risk management. The Committee has four members (including the GIVIT CEO and Financial Controller) and meets five times a year.

b) Strategic Development Committee, chaired by Mandy Ross, which oversees the strategic planning and development of GIVIT activities including sponsorships and public/private relationships. The Committee has six members (including the GIVIT CEO) and meets five times a year.





### **Juliette Wright OAM (Founder)**

Driven and inspired, Juliette's vision, hard work and determination have resulted in millions of donations being distributed across Australia, earning her the title of Australia's Local Hero 2015 and awarded the Medal of the Order of Australia (OAM) in 2019.

As Founder and Director, Juliette drives GIVIT's vision to match generosity with genuine need. Her passion for helping others has shaped GIVIT's culture and success.

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### **Greg Goebel (Chair)**

Our Chair, Greg, is an experienced Executive Director and CEO with extensive knowledge of the Not-for-Profit and Public Sector. Greg was the Executive Director of the Australian Red Cross Queensland for 11 years, managing Queensland operations from 2000-2011 with 620+ staff, 4,800 volunteers, 2,800 members and annual service delivery budget in excess of \$41m with service delivery across 120 locations throughout Queensland.

Greg's wisdom combined with his entrepreneurial approach steers the development of GIVIT's strategy and service.

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### **Carita Martinez**

Aside from bringing legal and commercial capability to the GIVIT Board, Carita also holds the honour of being GIVIT's first volunteer. This experience enables her to bring a unique insight and understanding into board meetings. Carita is General Counsel and Company Secretary of Golding Contractors where her efforts drive optimal value for money solutions, and ensure large projects are delivered reliably.

This, combined with her experience in telecoms, ITC, transport, mining and civil construction, provides GIVIT with a wealth of commercial knowledge.



### **Jonathan Corby**

Jonathan is one of our founding board members. He has extensive professional experience advising government, corporations and not-for-profits in things like licensing, mergers and acquisitions and intellectual property – all the important elements of ensuring a business stays viable. Jonathan is admitted to the Supreme Court of Queensland and the High Court of Australia. In his role as Partner and Special Counsel at Clayton Utz, Jonathan is also a mentor for the firm's junior lawyers.

We know GIVIT is in safe hands with Jonathan. His analytical skills and strategic knowledge of intellectual property and not-for-profit risks and liabilities underpins his valued advice and ability to see, articulate and achieve GIVIT's 'big picture'.

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### **Stan Mogg**

Stan is an experienced Director and CEO who helps small and medium sized companies grow strategically. Stan is a Fellow of the Australian Institute of Company Directors, a CPA, and a JP (Commissioner for Declarations). He's also CEO for a private company with interests in Australia, UK, Italy, Switzerland and USA. He holds non-executive directorship roles in several diverse private companies which include electrical contracting, sports and recreation activities, investment and property management, self-storage, oil and gas.

Proudly, Stan is also a non-executive director of a Philanthropic Foundation.

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### **Iain MacKenzie**

GIVIT is incredibly grateful to have Iain's knowledge and leadership in emergency and disaster management. Iain was appointed as Queensland's inaugural Inspector-General Emergency Management, tasked with ensuring the best possible whole-of-government and whole-of-community arrangements to deal with emergencies and disasters. Iain's advice provides a measured and confident delivery of GIVIT's national role in disaster and emergency recovery.

As well as advising GIVIT, Iain is now an Adjunct Professor at the Griffith University School of Medicine.



### **Mandy Ross**

Mandy is one of Australia's leading executive technologists, progressively with a passion for creating innovative technology that solves problems we know will help forge GIVIT into the future. As Chief Information Officer Mandy – who is also Harvard educated and holds an MBA – has led cultural, digital and cybersecurity transformation programs for the likes of Tabcorp and Wotif, including the smooth delivery of these functions during one of Australia's largest corporate mergers.



### **Megan Magill**

With a marketing background spanning over 20 years across agency and media ownership, throughout a range of industries within Australia and abroad, Megan is an incredibly experienced marketing leader. Megan has a passion for balancing data and performance based marketing with excellent customer experiences within strong brands. She thrives on a challenge, the opportunity to lead teams and promote innovation within organisations. Megan has held leadership roles at The Wotif Group, Tatts Group and most recently at MinorDKL Food Group as Chief Brand Officer.



### **Alex Gosman**

Alex has extensive industry experience over 30 years including leadership of several industry associations, and executive positions with Ericsson Australia and GlaxoSmithKline in the area of government relations. He successfully led many key advocacy programs in the areas of pharmaceuticals, telecommunications and industry policy.

Now retired, Alex continues to umpire Aussie Rules, is on the board of Triathlon Australia, and is active in a range of not-for-profits and charity organisations in the ACT.



We are deeply grateful to each of our wonderful Ambassadors who lend their influence and time to raise awareness of our work. We are thrilled to work alongside them to create lasting, life-changing impact.



## Patron | Her Royal Highness The Duchess of Cornwall

GIVIT is honoured to have HRH The Duchess of Cornwall as our Patron. The Duchess supports GIVIT's model of giving to communities and individuals in a practical way, ensuring those who require help receive the exact items they need, while buying locally to help devastated communities.

The Duchess is also particularly passionate about supporting people impacted by domestic and family violence.



## Founder and Ambassador | Juliette Wright OAM

Juliette Wright is an inspired and passionate social justice campaigner. She created GIVIT in 2009 with a goal to connect those who have with those who need. Through Juliette's vision and determination, GIVIT has become the smart way for Australians to give to vulnerable people in their own communities. Juliette has received numerous awards for her charity initiatives and disaster recovery innovation and was awarded a Medal of the Order of Australia (OAM) in 2019 and Australia's Local Hero in 2015 by the National Australia Day Council.



## First Nations Ambassador | Jade North

Born in the NSW community of Taree and a proud member of the Biripi Mob, Jade North is an inspiration beyond the world's football fields. A dual Olympian and a professional international footballer for 20 years he earned countless accolades including 2016 NAIDOC Sports person of the Year and the honour of being the first Indigenous captain of the Socceroos.

"I'm incredibly excited to be part of GIVIT's Indigenous program that asks our communities across Australia exactly what our most vulnerable people need to improve their situation. I want to support and inspire as many Indigenous children and communities as possible, and there's no better platform that provides dignity and hope to each donation recipient than GIVIT and our National Indigenous Support Program."

*Thank you to all our wonderful  
donors for making a difference*