

An aerial photograph showing a rural property severely affected by flooding. The water is a muddy brown color and has inundated the area around several buildings and water tanks. In the foreground, a large white corrugated metal water tank sits on a small patch of dry ground. Next to it is a large, rectangular building with a grey corrugated metal roof and wooden walls. To the right, another building with a green corrugated metal roof is partially submerged. Further back, another white water tank is visible. The surrounding landscape is mostly submerged in floodwater, with some trees and smaller structures also affected. The sky is not visible, as the focus is on the ground-level impact of the flood.

GIVIT

YOUR IMPACT

CENTRAL WEST NSW FLOODS

Acknowledgment of Country

GIVIT acknowledges the Traditional Owners of all the lands and waterways impacted by this flood event.

We pay our respects to all First Nations Elders in the region past, present, and emerging.



Thank you

In November 2022, an intense flooding event hit the towns of Eugowra, Forbes, Cudal and Molong in Central West New South Wales.

Resident of Eugowra, Kim Storey recounts "There are so many stories because the wave of water that hit on 14 November left no time to get out. People were still in their homes when they were washed away, or watched as a house floated down the street towards them."

As recovery continues, GIVIT is working with the NSW Government to manage donations for flood recovery. GIVIT is also working with recovery organisations, outreach teams, charities and community groups to identify and meet the exact needs of those impacted.

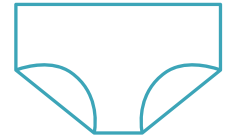
As is always the case in natural disasters, Australians have shown incredible generosity. It is this generosity that enables GIVIT to provide immediate assistance and the security of short and long-term support, ensuring people who've been impacted by floods get exactly what they need during each stage of recovery.

Top 10 most requested items:

1 Groceries



2 Underwear



3 Adult men's clothing



4 Crockery and cutlery



5 Hardware items



6 Bedding



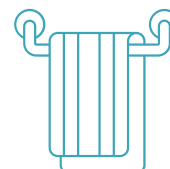
7 Kitchen essentials



8 Fuel



9 Bath towels



10 Kitchen appliances



GIVIT Engagement Officer Denim Rose dropping a computer to the Cudal recovery centre.

DISASTER RECOVERY TIMELINE



Figure 4 Different phases that individuals will commonly go through in the first 2 years post disaster. Adapted from Cohen and Ahearn 1980 and Powell 2000.



GIVIT National Manager Jo and Engagement Officer Breanna presenting on disaster resilience the at Australian Local Government Women's Association NSW Branch Conference in Forbes

GIVIT'S IMPACT



38

Organisations
Have received assistance



\$1.47m

SPENT ON ESSENTIAL ITEMS AND SERVICES



539kg

OF ITEMS
Have been given a new home



28,822

TOTAL ITEMS & SERVICES
Provided to flood-impacted communities



1,772

ITEMS
Provided via GIVIT's Online Warehouse

Eugowra

Supplies for flood-affected Eugowra residents

An elderly couple lost all their household items in the floods. Steve has severe mobility issues and is currently in rehabilitation.

GIVIT provided new furniture, appliances and bedding. Among the most important items provided was a new laptop for the couple to stay in touch with family and health services.

GIVIT has also provided:

- Furniture, appliances and bedding for a recently widowed woman who is living in a caravan while her house is repaired,
- Toys, educational items, books and art supplies to the flood-impacted Eugowra Community Children's Centre, and
- Supplies to repair the iconic Eugowra Murals



Emergency responders survey flooded country via helicopter during the floods.

Thank you message from Eugowra

"I just wanted to pass on our sincere gratitude to GIVIT for all the support and generosity they have provided us since losing our home.

Their gifts have eased some of the financial burden we were facing when having to start over with two small children. Not having to worry whether we can afford groceries, fuel, clothing, even furniture, in such an uncertain time was such a relief.

Organisations like GIVIT are such a invaluable service to people struggling after disaster. I hope that everyone involved with the organisation is recognised and rewarded for the roles they play in helping families put their lives back together. Thank you so very much, for everything."

- A flood-impacted family of four who received vouchers to assist with recovery



Image: Kim Storey Photographer

Cudal

Essential items for the community

GIVIT helped Cudal community by supplying the essential items requested by Cudal Central Incorporated.

One particular request came from a family who lost everything. After more than 3 months, they finally moved back into long-term accommodation, and needed a dining table and other furniture for their new home.



Grocery vouchers provided to a registered organisation in Cudal.

Thank you message

"This is such an overdue note but wanted to say an enormous thanks to you and your crew for all the generosity to our town over the floods here at Cudal. Your vouchers were all given out that week to the worst effected homes and all very well received."

- Cudal Central Inc

Molong

Supplies for flood-affected residents of Molong

A family of four lost everything in the floods, followed by their home itself as it burned down due to water in the electrical system.

GIVIT provided this family with groceries, fuel, clothing and furniture to help them with the mammoth task of getting back on their feet and rebuilding.

GIVIT has also:

- Provided vouchers for food and fuel for a mum of three who has lost work due to her place of employment being flooded,
- Covered the cost of children from a Molong school to attend a leadership trip to Sydney, and
- Provided vouchers to Molong IGA, distributed by a health service to flood-impacted locals to help them put Christmas lunch on the table.



Electrical fire post flood. Image for illustration purposes only.

Thank you message

"We would like to send our heartfelt thanks for the tireless efforts of the GIVIT organisation, without your support so many would be unable to afford the most basic of needs after the devastation to our shire in the November 2022 flood disaster.

Your help at the time of the disaster right through to today has helped us empower these most affected not only purchase desperately needed items but show them at such a vulnerable time that people really do care, so quickly after the disaster the media and attention vanish leaving those impacted feeling alone and unsupported.

In a disaster such as ours where so many are affected and you cannot lean on the people closest to you for support as you normally would as they to are struggling to recover and rebuild, the knowledge that the GIVIT community offers so much support even 6 months after disaster is paramount to these people to continue to move forward, these scars will take many many years to fade and some will never recover.

Our Auxiliary knows all too well as myself and many of our members were directly affected by the natural disaster events, the support from GIVIT has been a true blessing in our Shire's darkest days and to continue to walk through the journey with us has not been unnoticed. We cannot convey how much GIVIT has helped our Shire and we will be forever grateful."

- Tania, Hospital Auxiliary Molong

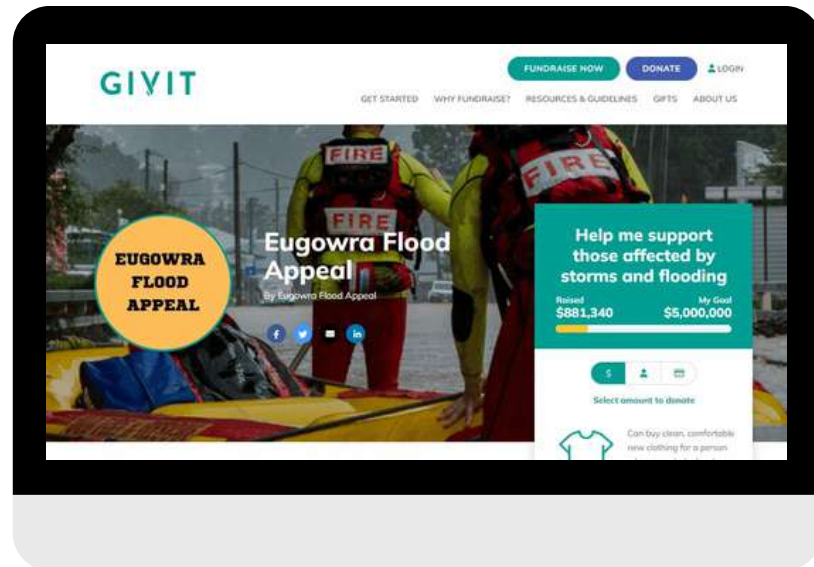
Raising much needed funds

GIVIT's fundraising platform helps to raise over \$1 million

GIVIT helped to raise over a million dollars from generous donors for the flood-affected Eugowra and Forbes communities via our fundraising platform.

Two separate pages were created by members of the community where generous donors could contribute directly to the recovery.

Where possible, GIVIT is spending these funds locally to support the economic recovery of these communities.



Thank you messages from Eugowra residents



- “Thank you to GIVIT for the vouchers. I used the Big W ones [and] I was able to get a new TV... a DVD player and a CD player. I only had to make up the difference which wasn't much. Without the help I wouldn't be able to get all those things. So thankful!”
- “Thank you to GIVIT. Never thought I would say this, but I love my washing machine.”
- “Martin and I love our new fridge! Thank you so much x”

- “We are in the process of setting up a bed ...bought a mattress today ...cannot wait to have a night in our new bed 😍 Thank you to the GIVIT vouchers for help to find some normality again.”
- “Thank you... GIVIT, we don't have much but at least we can have a cold drink and clean clothes.”
- “I've only brought a frying pan yet and it's great. [!] Have most of the vouchers I requested but won't be using them yet as our house is still not fixed yet. Thanks so much to Kim and all the GIVIT helpers and donors.”



The messages and images above were received in local community Facebook groups

We help take away the headache of donated goods

With years of experience in disaster donation management, GIVIT understands the problems and drain on government and community resources that come with trying to sort, store and distribute donations during an already stressful time.

GIVIT is a home-grown, proven and smart solution to donation management. GIVIT can manage the influx of donations during a disaster and the subsequent recovery, enabling organisations to focus on delivering their core community service.

GIVIT is the smart way to direct public generosity to ensure vulnerable people get what they need, when they need it.

How we do it

- Utilise technology to provide a coordinated and transparent solution to donation management
- Support community led recovery by empowering communities to request and receive exactly what they require
- Build the capacity of local organisations so they can focus on recovery
- Ensure 100% of publicly donated money received is used to purchase essential items
- Purchase items and services locally, wherever possible, to support the economic recovery of affected communities
- Work with corporates to encourage them to pledge now, but give later as required
- Build donor trust and confidence through our transparent donation platform
- Support long-term recovery
- Connect people requiring assistance to local support organisations



Unsolicited donations can overwhelm support organisations, hinder recovery, and end up in landfill.

We aim to ensure people devastated by disaster get exactly what they need to recover, where and when they need it. We aim to make it easy for big-hearted Australians to have the greatest possible impact.



1,772

Items and services have been donated through GIVIT's online warehouse towards the Central Western NSW flood recovery.

GIVIT'S online warehouse

Generous Australians give the smart way, and offer their good-quality items through GIVIT's online warehouse.

These items are available to all organisations registered with GIVIT, and can be claimed and distributed by support organisations in flood-impacted areas when they're needed.

This reduces the strain on recovery organisations, and ensures donations match the needs of local communities during each stage of recovery in a way that's simple, sustainable and safe.

GIVIT Organisation Portal

Home My organisation Requests Virtual warehouse

Id	Donor	Appeal	Item	Images	Delivery	Expiry	Available	Admin	Status	
47229	Kingscliff NSW 2487 Donor id: 41190		Trolley Older but excellent		10km	03 May 2022	1	All	Available	Reserve Flag
47201	Grange SA 5022 Donor id: 41164		Complete Royal Doulton dinner set Gently used		20km	17 Apr 2022	1	All	Available	Reserve Flag
46863	Padstow NSW 2211 Donor id: 40881		Cleaning Products New		200km+	30 Jun 2022	2304	All	Available	Reserve Flag
46816	Kuraby QLD 4112 Donor id: 40838		Pet bed Gently used		20km	14 Apr 2022	1	All	Available	Reserve Flag
46741	Brookvale NSW 2100 Donor id: 40777		Window and glass vaccum cleaner Gently used		20km	30 Jun 2022	1	All	Available	Reserve Flag
46737	Brookvale NSW 2100 Donor id: 40777		Rug Gently used		20km	30 Jun 2022	3	All	Available	Reserve Flag

A view of how GIVIT's online warehouse appears to registered organisations.

Managing donations with diligence

GIVIT coordinates donations through our 4,500 registered support organisations, charities, not-for-profits, schools and councils. We do this for a number of reasons:

Verified need

We allow organisations to request donations of items, services and vouchers only once they've registered and completed comprehensive identification and verification checks. These organisations can then place requests on behalf of people in need. This ensures donation requests are legitimate, truthful, transparent, and exactly what's needed.

Impacted people and communities get exactly what they need

There are numerous large recovery organisations with resources and expertise well suited to assisting people in need directly. In addition, local grassroots organisations have intimate knowledge of what's needed in towns and communities. GIVIT's role is to complement the amazing work these organisations do, and to empower them to focus on their core mission – directly helping people in need. By managing the coordination of donations, GIVIT builds capacity in recovery agencies and charities, allowing them to focus on providing critical one on one personal support required by people impacted.

It's a cost-effective model

By offering an innovative online donation platform that connects generous donors directly to support organisations, we keep our administration costs down, which means more help can be directed to exactly where it's needed.

100% of all publicly received donations for GIVIT's Storms and Flooding Appeal are used to purchase exactly what's needed by people and communities impacted by storms and flooding.

GIVIT's staffing and operational costs are covered by government contracts, and by corporate and public donors, large and small, who donate funds to "Support GIVIT." It's thanks to these generous donors that GIVIT is able to operate, getting essential items and services to people during their darkest hour.

GIVIT is here for the long haul

The healing from these floods is still ongoing, and recovery efforts are affected by added complexities such as cost of living increases. The scale of the impact is enormous and GIVIT will be here for the several years it will take to support these communities in their recovery.

Many flood-impacted people are still living in temporary accommodation, or aren't yet in a position to move back into their homes and receive donated items and services. As time passes and recovery progresses, GIVIT will be there to ensure these people and families aren't left behind.

A huge thanks goes to GIVIT's team of staff and volunteers, all of whom are working tirelessly to ensure people impacted by floods receive the essential items and services they need.

Thank you to our generous supporters listed below who have made donations of \$50,000 or more to GIVIT (as at 14 June 2023) to assist people impacted by the floods - Bankstown District Sports Club, Buy From The Bush, Charter Hall, Coles, IAG, IMA, ISPT, Melbourne Racing Club Foundation, RACV, Tabcorp, TOYOTA Australia and Victoria Racing Club.

GIVIT's impact in flood-impacted communities is made possible thanks to our National Disaster and Emergency Partner, IAG, and the ongoing support of National Partners RACV, NRMA Insurance, Endeavour Group, NRMA, Hanes Brands Australasia, Golding, Road Boss Rally and Star Entertainment Group. GIVIT has been contracted by the New South Wales Government to manage donations for this recovery.





"We are so grateful for the help of the GIVIT vouchers. It really relieved the financial pressure so we could focus on getting our lives back together after the November floods.

Like many families we had to replace everything. They have enabled us to get back into our home sooner, I really don't know how we would have done it without the help of the GIVIT vouchers."

- Flood-affected recipient of vouchers