



GIVIT

Thank you
for your support

North and Far North Queensland Floods

February 2026

Image: Queensland Ambulance Service

GIVIT.org.au

North and Far North Queensland Floods

In February 2025, North and Far North Queensland experienced extended intense rainfall, which resulted in devastating flooding. Many households were forced to evacuate, electricity outages were widespread, roads were cut, and there was extensive damage to businesses and public infrastructure.

A number of local government areas (LGAs) were impacted, with the communities of Ingham, Cardwell and Townsville particularly affected. Hundreds of homes were inundated, and people and families impacted faced the daunting task of repairing their damaged homes and replacing their possessions.

How your generosity is making an impact

In early February, the Queensland Government activated GIVIT to set up an appeal for donations. Our community of donors and supporters was extremely generous, which enabled us to get essential goods to impacted communities quickly.

As recovery progressed we hired a Townsville-based Engagement Officer. This local presence helped us expand our network of community partner organisations in the impacted regions, allowing people impacted by flooding to access support through GIVIT more quickly. These new relationships also mean support will be distributed more quickly and efficiently during future disaster events.

Twelve months on, this flood recovery reflects a community that mobilised rapidly and effectively. The early phase of recovery saw the greatest requests for assistance from GIVIT. In recent months, our role has shifted to more targeted support as those impacted get back on their feet. North Queenslanders are resilient, but disaster recovery often takes years. GIVIT will support individuals, families and communities impacted by this flood for as long as we're needed.

GIVIT has spent hundreds of thousands of dollars at local businesses operating across Ingham, Cardwell, Tully, Ayr and Townsville. Purchasing goods and services locally supports local jobs and livelihoods, and accelerates the recovery of the impacted region's economy.

Leading donation management platform

GIVIT is a national, not-for-profit donation platform that manages donations of essential goods and services for people recovering from natural disasters or experiencing other hardships.



GIVIT works directly with councils, recovery organisations, charities, community groups and schools to identify exactly what's needed so people get what they need, when they need it.



GIVIT captures offers of goods and services online, removing the need for charities and services to sort, store and dispose of unrequested donations, saving valuable resources.



100% of publicly donated funds are used to purchase exactly what's needed.



GIVIT purchases goods locally where possible to support the economic recovery of regions impacted by hardship.

Impact snapshot



1,231 kg

of goods given a new home.



30,795

total goods and services
requested through GIVIT.



6,666

goods offered into GIVIT's
online warehouse.

37

community partner organisations
provided goods and services.

\$1.46m

spent purchasing what's needed.

22,638

total goods and services
provided to people in need.

Most requested goods



Groceries



Bed linen



Clothes



Kitchen items



Beds &
mattresses



Appliances &
whitegoods



Household items



Hardware
items

How your support helps

Keeping the elements out

A brave single mum caring for her three children and her elderly father has been recovering after their possessions were destroyed by mould caused by the floodwaters.

Their overgrown yard was attracting snakes and vermin, and their back door wasn't functioning due to flood damage, leaving their home open to critters, the weather and more mould.

GIVIT covered the cost of a new door and garden maintenance to help this family get back on their feet.



GIVIT QLD Manager Nick with Hinchinbrook Shire Council Deputy Mayor Councillor Mary Brown and council Community Recovery Officer Jane.



Helping a brave mum start over

Thanks to the generosity of GIVIT donors, this young family, reeling from the floods and preparing to welcome a second baby, received the support they desperately needed.

With their belongings destroyed and finances stretched thin, GIVIT provided appliances, whitegoods, furniture, baby items and clothing lifting an enormous weight from their shoulders. These essentials helped them rebuild a safe, stable home for their toddler and their soon-to-arrive newborn.

Words of thanks

GIVIT has worked with North Townsville Community Hub Inc (NOTCH) to provide flood-impacted families with furniture, appliances and whitegoods as they move back into their new homes. Here are some of their thank you messages:

- "Our family couldn't have survived without this."
- "The support I got was bloody good and beyond my imagination."
- "The vouchers for furniture were a lifesaver and have helped immensely."
- "So grateful to receive this life-changing support."



GIVIT Founder Juliette Wright visiting NOTCH with Her Excellency the Honourable Sam Mostyn AC

How your support helps

Thank you from a grateful recipient

"I never imagined I'd be standing in the ruins of my rental home, watching years of memories float down the street. The 2025 Ingham floods took more than just things — they shook our sense of safety and normality. When the waters receded, I was left with a kitchen full of mud, a fridge that wouldn't close, and a washing machine that wouldn't spin and furniture damaged. I felt overwhelmed and honestly didn't know where to begin.

Then someone told me about GIVIT. I reached out, thinking maybe they could help — but I had no idea just how much of a difference that support would make. Within weeks, I received vouchers that covered essential white goods I desperately needed. I replaced my fridge, my washing machine, my dryer, my bed, and even got a microwave so I could cook once again.

We were evacuated and had to then move to Townsville until our home was repaired, in which saw us move back in early December.

Those vouchers didn't just replace broken appliances — they helped rebuild our day-to-day life. Being able to open a fridge full of food and wash clothes for the first time in weeks brought back a sense of normal I didn't think I'd feel again so soon."

"Thank you, GIVIT, for helping us get back on our feet. Your support came at a time when we needed it the most — and we're so grateful."

What goes around, comes around

Thanks to the generosity of our donors and corporate supporters, GIVIT provided Ingham State High School with scientific calculators and other stationery items to help them return to learning after the floods.

Through the school, GIVIT also provided beds and mattresses to several students whose homes were flooded.

Later in the year, these incredible students ran a Relay for Resilience, collectively running 3,081 laps of their school oval - that's 1,232kms.

They raised nearly \$3,000, which they chose to donate back to GIVIT to help others in need.



Left: Ingham State High School students with stationery provided by GIVIT. Middle: students in costume for the Relay for Resilience. Right: QLD Manager Nick accepting a donation for almost \$3k at the school's assembly.



On behalf of everyone at GIVIT,
thank you for your support.



GIVIT acknowledges the Traditional Owners of the land where we live and work. We pay our respects to Elders past, present and emerging, and Elders from other communities we may visit and walk beside. As an organisation, we recognise their connection to Country and their role in caring for and maintaining Country over thousands of years. May their strength and wisdom be with us today.